

AMENDMENT NO. 1 TO IANA NAMING FUNCTION CONTRACT

This Amendment No. 1 to IANA Naming Function Contract, dated as of 7 May 2019 (“**Amendment**”), by and between The Internet Corporation for Assigned Names and Numbers, a California nonprofit public benefit corporation (“**ICANN**”), and Public Technical Identifiers, a California nonprofit public benefit corporation (“**Contractor**” and together with ICANN, the “**Parties**”), hereby amends, effective as of the date hereof, that certain IANA Naming Function Contract, dated 30 September 2016, by and between ICANN and Contractor (the “**Contract**”). All capitalized terms not defined will have the meaning given to them in the Contract.

1. The Parties hereby agree that subsections (c) through (g) of Section 2 of the SOW (Annex A of the Agreement) are deleted and replaced with the following:

“c. Service Levels.

- i. Contractor will perform all services relating to Root Zone Management in accordance with the requirements and “Service Levels” specified at <https://pti.icann.org/iana-naming-function-services-service-level-agreements#definitions> (the “SLAs”), as such services and SLAs may be amended from time to time in accordance with the procedures specified at <https://www.icann.org/en/system/files/files/iana-naming-function-sla-amendment-process-28mar19-en.pdf>.
- ii. The fields for the SLAs are as follows:
 1. Process. The business process that Contractor is requested to perform.
 2. Metric. The individual metric that will be measured as part of the completion of the business process.
 3. Threshold. The specified target for each individual change request.
 4. Type. Whether the threshold specified is a minimum target (compliance must not be less than the target) or a maximum target (compliance must not be more than the target).
 5. Compliance. The percentage that the target goal in aggregate must be met or exceeded within the specified time period for all requests in the specified category.
 6. Period. The time over which compliance is measured. (The period of collecting measurements to meet the Service Level Agreement (SLA)).

d. Process Performance. Total Contractor transaction time for emergency changes should be completed within a target of 12 hours until reviewed by the CSC with Contractor.

e. These elements reflect activity areas that should be instrumented by Contractor, and reported pursuant to ARTICLE VII of the Contract and Section 3 of this SOW.”

2. The Parties agree that, except as set forth in this Amendment, the current terms and conditions of the Contract will remain unchanged and in full force and effect and, to the extent applicable, such and conditions terms shall apply to this Amendment as if it formed part of the Contract.

3. This Amendment may be executed in one or more counterparts, each of which will be deemed to be an original copy of this Amendment and all of which, when taken together, will be deemed to constitute one and the same agreement.

4. Any signature page delivered pursuant to this Amendment via facsimile, email or other electronic means shall be binding to the same extent as an original signature. Any Party who delivers such a signature page agrees to later deliver an original counterpart to any party that requests it.

[signature page follows]

WITNESS WHEREOF, the Parties have executed and delivered this Amendment as of the date first written above.

INTERNET CORPORATION FOR ASSIGNED NAMES AND NUMBERS

By: _____

Name:

Title:

PUBLIC TECHNICAL IDENTIFIERS

By: _____

Name:

Title: