
Date: 27 April 2017

Applicant Organization: Cybercafe Association CCAOI
Region: APRALO
Form Completed by: Evin Ashley Erdoğan
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1) COMMITMENTS

a. Does the applicant commit to supporting individual Internet users' informed participation in ICANN?

YES: X NO:

b. Does the applicant agree to assist the RALO in performing its function?

YES: X NO:

2) GOVERNANCE

a. Which geographical area(s) are the applicants' memberships drawn from? APRALO

b. Is the applicant constituted so that participation by individual Internet users who are citizens or residents of countries within the geographic region in which the ALS is based control the organization?

YES: X NO:

Please explain the answer and the source material, with URLs, for the response:

As per applicant email, 3 May 2017:

“Amrita: Individual members are part of the organization and can share their concerns and views on issues which are relevant to them or which affect them. These views and concerns are taken into consideration when we articulate the concerns of the stakeholders at the appropriate forums to get their voices heard and issues resolved.”

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“However, Individual Members do not have a voting right. As it is a Trust, there is a Three Member Board of Trustees, out of which one is the Permanent Trustee. The trust has chapter across each state in the country for furtherance of the objectives of the Trust. The trust will have council of elected President and secretary for each Chapter, who will be administered by the Board of Trust. The Board of Trust will frame the rules regulations for the management of the trust.”

c. Does the applicant really have individual members?

YES: NO:

Provide any references used to answer the question here:

As per application:

“We have both individual members as well as internet service providers, cybercafes, kiosk owners, small computer hardware vendors, was members of the organization. membership is free to all and we do not charge them anything.”

If YES on (c) above, are these members active, or do they mostly just sign up and delegate to their leaders?

ACTIVE: DELEGATE:

d. Does the applicant have organizations as members?

YES: NO:

IF YES: Provide details about the nature, type, and number of such members:

IF YES: Provide information about the control they exert over the organization, whether or not the organizational members are themselves predominantly organized for the benefit of individual internet users.

As per application:

“CCAOI represents the entire ecosystem of Internet of India comprising of:
Connectivity Providers: ISP, BWA providers and Public Internet Access Providers (PIA's) comprising of 70,000 Cybercafés/87,000 CSCs/Telecenters
Content Providers :eGovernance, eCommerce, eEducation, eMedicine
Cyber Security-Safe Internet and Safe Cafe/CSCs & Telecenters
Consumers- Public Internet Access (Cybercafé/ CSC) users and Non Users”

“The body was set up with the objective of promoting Internet to the common masses across India. CCAOI is responsible for bringing to the forefront and voicing the woes of the entrepreneurs at the required forums on their behalf. Thereby protecting their interest and helping them establish and sustain a world class infrastructure, which in turn would facilitate affordable internet services to the ‘Aam Aadmi.’”

“The decisions are taken by the Board of Trustees. The trust has chapter across each state in the country for furtherance of the objectives of the Trust. The trust will have council of elected President and secretary for each Chapter, who will be administered by the Board of Trust. The Board of Trust will frame the rules regulations for the management of the trust.”

e. Does the applicant have governmental bodies or quasi-governmental bodies as members?

YES: NO: X

f. Does the applicant permit additional participation by others that is compatible with the interests of the individual Internet users within the region?

YES: X NO:

Please explain the answer and the source material, with URLs, for the response:

As per application and applicant website:

“Membership at CCAOI is open to all i.e. Public Internet Access Providers(PIA)- Cybercafes/CSC's, Content Providers, Computer Hardware and Software vendors, ISPs etc. are all eligible to become a member. membership is open to individual users too. Membership at CCAOI is free of cost. For more details visit this link <http://www.ccaoi.in/UI/links/Why-Join-CCAOI.php>”

“We have regular newsletters and updates going to our members along with meetings in regular intervals. If there is a concern of a members we try to take it up at various forums to get it addressed. Please refer the following links for more information: what we do :<http://www.ccaoi.in/UI/links/Why-Join-CCAOI.php>; Initiatives : <http://www.ccaoi.in/UI/links/cms.php?id=26>”

“As mentioned earlier, Membership at CCAOI is free of cost. We carry out various research and capacity building initiatives with the help of the Government , National Internet Exchange of India and various companies to sustain the Organization.”

g. Is the applicant self-supporting? (i.e. will not rely on ICANN for funding).

YES: X NO:

How is the organization funded and what source material or information did you rely on to make your judgment?

As per application:

“We carry out various research and capacity building initiatives with the help of the Government, National Internet Exchange of India and various companies to sustain the Organization.”

“Yes we have been funded by the Organizations in different Initiatives such as, 1. Project Gyan, which was an Internet Learning Program held in 6 regional India Languages, where we trained over 20,000 New users and had also been referred by the Telecom regulator in their broadband paper (<http://www.ccaoi.in/UI/links/NewsPressReleases.php?Id=748&action=details>); carried out reserach projects on Internet Governance and IANA Transition from indian perspective (refer: <http://www.ccaoi.in/UI/links/ccaoi.php?p=1>); creating opportunity for our members to become domain name resellers, mobile payment resellers etc. (refer: <http://www.ccaoi.in/UI/links/com.php>)”

h. Does the applicant post on the Internet current information about their goals, structure, description of constituent group(s)/membership, working mechanisms, leadership, and contact(s)?

YES: X NO:

i. Do the membership, leadership and internal mechanisms described in the application correspond to those exposed on the website?

YES: X NO:

If 'YES', how and where are the references? See above reply.

As per website:

[Amrita Choudhury](#), President and Director

[Flory Vaz](#), Joint Director, South

[Vivek Sood](#), Legal Expert

[Naresh Ajwani](#), Advisor

[Anil K Ahuja](#), Financial Adviser

[Kapil M Kumar](#), Secretary General

[Vivek Saxena](#), Vice President

Radhika Gandhi, Joint Director, West Region

As per application:

“Please refer the following links for Office Bearers:
<http://www.ccaoi.in/UI/links/Team.php?Type=Office%20Bearers>; Secretariat :
<http://www.ccaoi.in/UI/links/Team.php?Type=Secretariat>; Advisors:
<http://www.ccaoi.in/UI/links/Team.php?Type=Adviser>; Patrons:”

j. How does the applicant appear to be funded?

The applicant does not rely upon members for funding. Rather, it appears to be funded through a combination of private and government grants.

Where / what sources did you use to find the answers to this question?

As per application:

“We carry out various research and capacity building initiatives with the help of the Government , National Internet Exchange of India and various companies to sustain the Organization.”

k. Does the funding mechanism show dependence on other interest groups (i.e. industry, government)?

YES: NO:

If YES, please provide some further information on what sources you can identify:

CCAOI is funded by both the Indian government and businesses in the related industry sector.

If ‘YES’, please clarify if possible whether the sources are likely to influence the governance of the organization (for example, a grant from a charity or foundation may well be free of ‘strings’ of this kind, where corporate donations in some cases might not be):

CCAOI does not seem to be overly-reliant upon a single funder.

As per applicant email, 3 May 2017:

“Yes we are dependent on funding from Government and other Organizations. We have received funds in the past from Government and Organizations such as NIXI for our projects to conduct projects related to conducting digital literacy program in six Indian Languages, Conducting Research, Capacity building programs, promoting domain names, etc.

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These grants have been case specific and always towards specific initiatives, having clearly defined objectives and outcome. For example in the digital literacy program our objective was to train 20,000 Indians.”

As per application:

“Yes we have been funded by the Organizations in different Initiatives such as, 1. Project Gyan, which was an Internet Learning Program held in 6 regional India Languages, where we trained over 20,000 New users and had also been referred by the Telecom regulator in their broadband paper.”

I. Are the leaders of the applicant organization involved in other organizations or entities?

YES: X NO:

If ‘YES’, please reference the sources for this answer:

As per application:

“President and Director Amrita Choudhury is also the Treasurer in Internet society India Delhi Chapter. For the office bearers this is an honorary position.”

If YES were they already involved in Internet governance issues in the past, and in which role?

YES: X NO:

If YES, role(s):

According to her current [Linked In profile](#), Amrita Choudhury previously held the leadership position(s) in several ICT / IG firms, including:

Director of NAAN Connect9 Pvt. Ltd.
Senior Manager of Sify Technologies Ltd
Marketing Executive of ORG Informatics

Amrita also holds a Certificate in Internet Governance from Diplo Foundation and Nixi.

m. Is the mission / policy statement actually related to ICANN / Internet governance issues / advocating users'/consumers interests?

YES: X NO:

If YES, include mission/policy statement, and reference the source:

As per website:

“The Mission of CCAOI is to touch the lives of the billion plus people in India, with the objective of empowerment of common man.

- Connectivity Providers: ISP, BWA providers Public Internet Access Providers (PIAs) compromising of 70,000 Cybercafes, 87,000 CSCs/Telecenters.
- Content Providers: eGovernance, eCommerce, eEducation, eMedicine
- Cyber Security: Safe Internet and Safe Café/CSCs
- Consumers: PIA users both connected and unconnected.

Simultaneously, facilitate an environment which helps in the growth of Internet enable services, substituting the infrastructural challenges for the Government and also, bringing convenience for the citizens.”

3) INTERNET PRESENCE

a. Is the contact information for the organization and its contact person complete and reasonable?

YES: X NO:

Does the listed URL work?

YES: X NO:

Does the website seem to be regularly updated?

YES: X NO:

Does the website have online discussion forums?

YES: X NO:

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If archives are publicly available, do these forums show signs of recent activity (in the last few months)?

YES: X NO:

If public, are they kept up to date?

YES: X NO:

4) **ADDITIONAL DUE DILIGENCE**

a. **How active and well known is the applicant organization?**

Number of results for a Google search of organisation in quotes: (“CCAOI”): 4,260

Additional information if any:

Put RALO VP email response:

Samiran Gupta, 7 April 2017:

“CCAOI is an association which was set up when cybercafés were in vogue due to low Internet penetration. However today, post the telecom boom in India many existing cybercafés today serve as Common Service Centers (CSCs) offering e-governance related services to citizens in small towns and villages. I am aware of CCAOI’s activities related to holding round-table discussions, conferences and also publishing research papers related to various aspects of the Internet. has been more visible doing Internet-related research mainly.

A key office bearer of CCAOI is Amrita Chaudhury who is very well known in the Internet Governance space. Amrita has been a ICANN fellow multiple times. Amrita is also an office bearer of the ISOC Delhi chapter.”

b. **Were you familiar with this applicant before the applicant applied to become an ALS?**

YES: **NO: X**

c. **What kind of issues does it focus on mostly?**

As per application:

“IANA Transition, ICANN Accountability, GTLDs, Whosis Database, new GTLD auction discussion, IDNs to name a few.”

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- Has the applicant set up any event, meeting, or real-life activity pertaining to Internet governance issues, or other issues related to the interests of individual users?

YES: NO:

Additional information if any:

As per application:

“Yes, we have held events related to Internet Governance Issues such as Round Tablediscussion on " IANA Transition & ICANN Accountability Process and India's position "on (For details visit :

<http://www.ccaoi.in/UI/links/ShowEvent.php?dayId=30&monthId=5&yearId=2015&eventId=41>); Confernece on the Emerging issues in Use & Governance of the Internet from the Indian Perspective (for details visit:

<http://www.ccaoi.in/UI/links/ShowEvent.php?dayId=19&monthId=2&yearId=2014&eventId=35>); Promoting and Training in use of Regional language Online (refer link:

<http://www.ccaoi.in/UI/links/ShowEvent.php?dayId=10&monthId=7&yearId=2013&eventId=31>) Subsequently have participated in various discussions and event related to Internet Governance.

CCAIOI has been involved in various Internet Governance Issues starting from research, making submissions and holding events.

CCAIOI has a monthly newsletter which curates IG news from the Indian Perspective, which is circulated amongst stakeholders in the country. The newsletter has also been greatly appreciated by the ICANN APAC team. To views the newsletter refer the following link <http://www.ccaoi.in/UI/links/ccaioiletter.php>

We have been making submissions on various IG papers both within the country and globally. The same can be viewed from the following links:

Policy Documents and Consultations: <http://www.ccaoi.in/UI/links/ccaoi.php?p=2>;

Research and White Papers: <http://www.ccaoi.in/UI/links/ccaoi.php?p=1>”

- Has the applicant been active in international, regional or national Internet governance issues?

ACTIVE: INACTIVE: