



Communications

At-Large Summit II Capacity Building Session

17 April 2014

Presenters:

Dev Anand Teelucksingh (ALAC, TTF chair)

Nathalie Peregrine (ICANN At-Large Staff)

WHO? / QUI / QUE

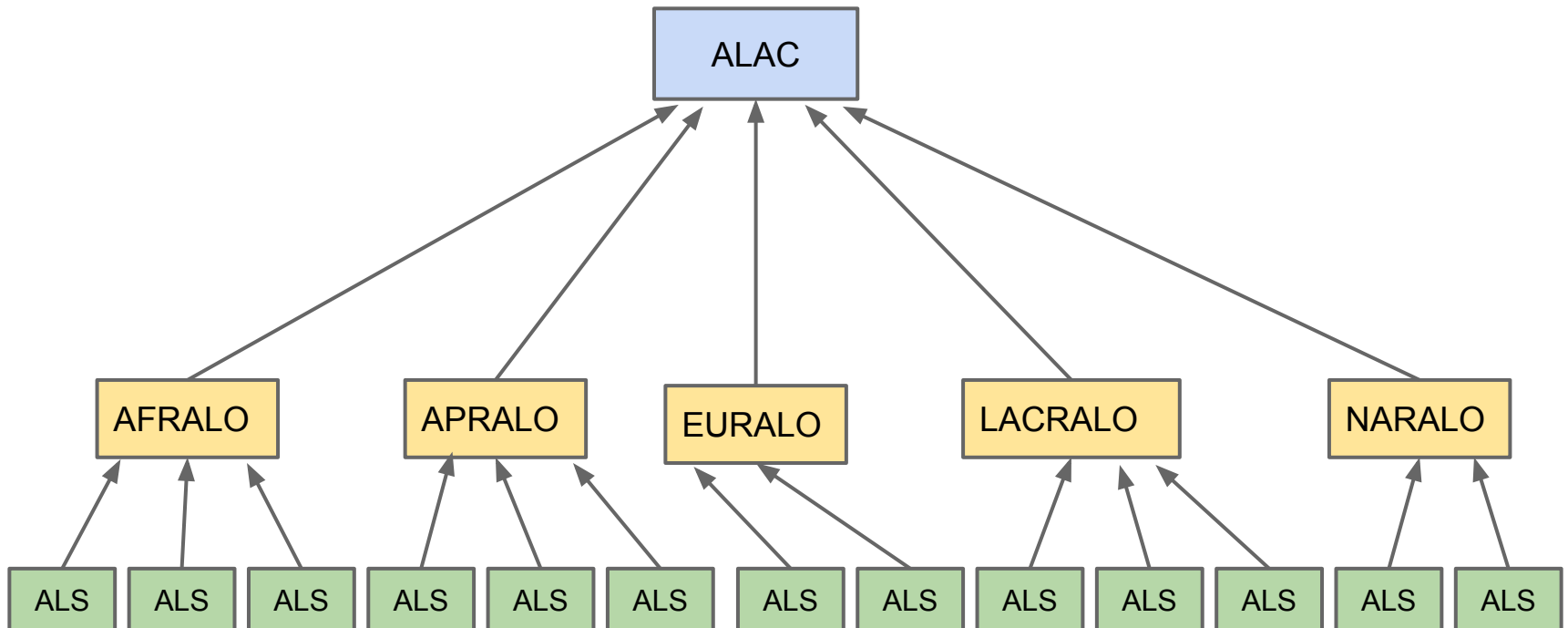


ICANN Organisational Chart

ALAC: At-Large Advisory Committee

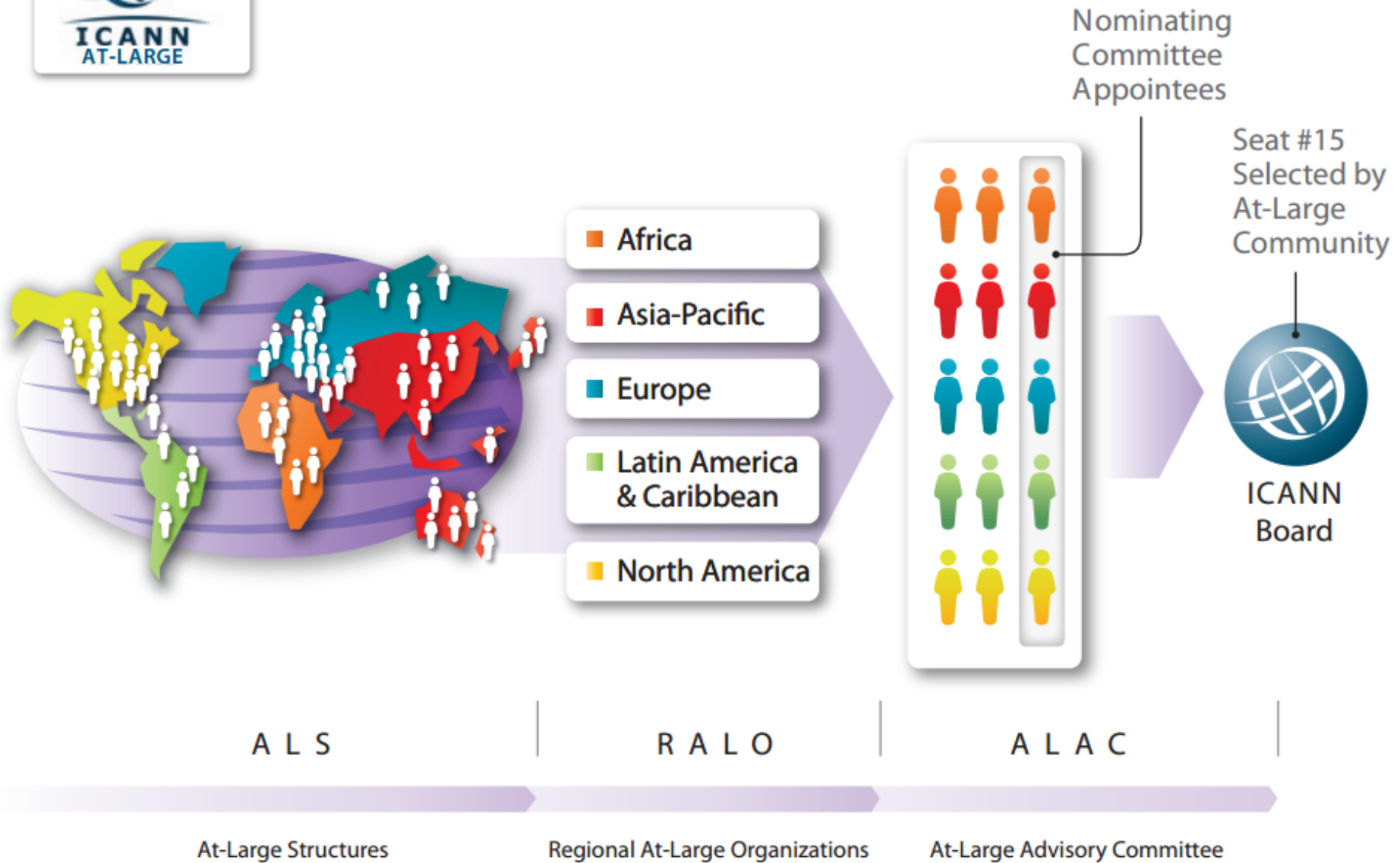
RALO: Regional At-Large Organisation

ALS : At-Large Structures





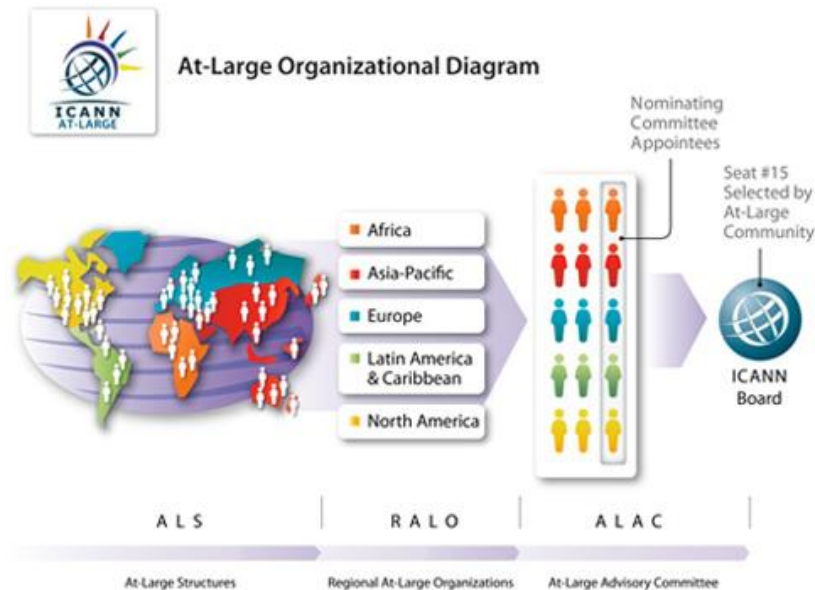
At-Large Organizational Diagram



At-Large Structures (ALSes)

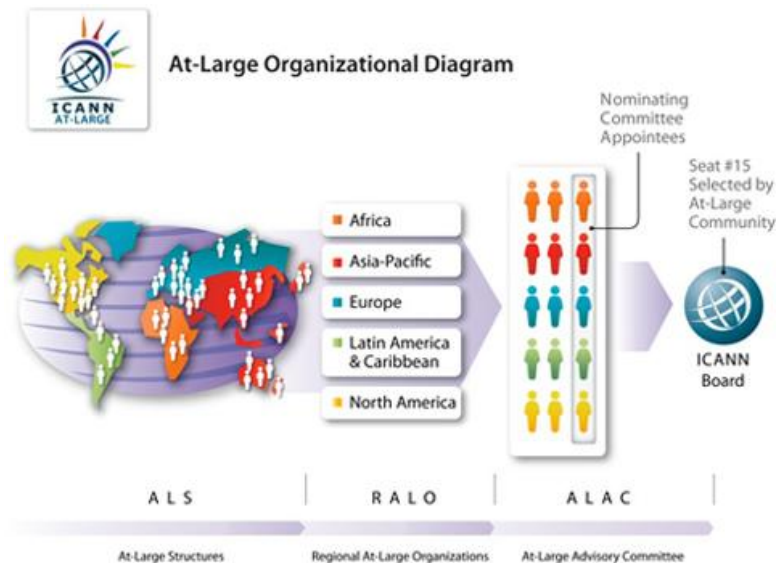
ALSes in

- Africa <https://community.icann.org/x/bACq>
- Asia/Australia/Pacific <https://community.icann.org/x/dACq>
- Europe <https://community.icann.org/x/nwCq>
- Latin America and Caribbean <https://community.icann.org/x/lwCq>
- North America <https://community.icann.org/x/kQCq>



Regional At-Large Organisations (RALO)

- African RALO <http://www.afralo.org/>
- Asia/Australia/Pacific RALO <http://www.apralo.org/>
- European RALO <http://www.euralo.org/>
- Latin America and Caribbean RALO <http://www.lacralo.org/>
- North American RALO <http://www.naralo.org/>



At-Large Advisory Committee (ALAC) 2013-2014

Africa

- Tijani Ben Jemaa (Tunisia) - **Vice Chair**
- Hadja Ouattara (Burkina Faso)
- Beran Dondeh Gillen (Gambia)

Asia/Australia and the Pacific Islands

- Rafid Fatani (Saudi Arabia)
- Maureen Hilyard (Cook Islands)
- Holly Raiche (Australia) - **ALT Team Member**

Europe

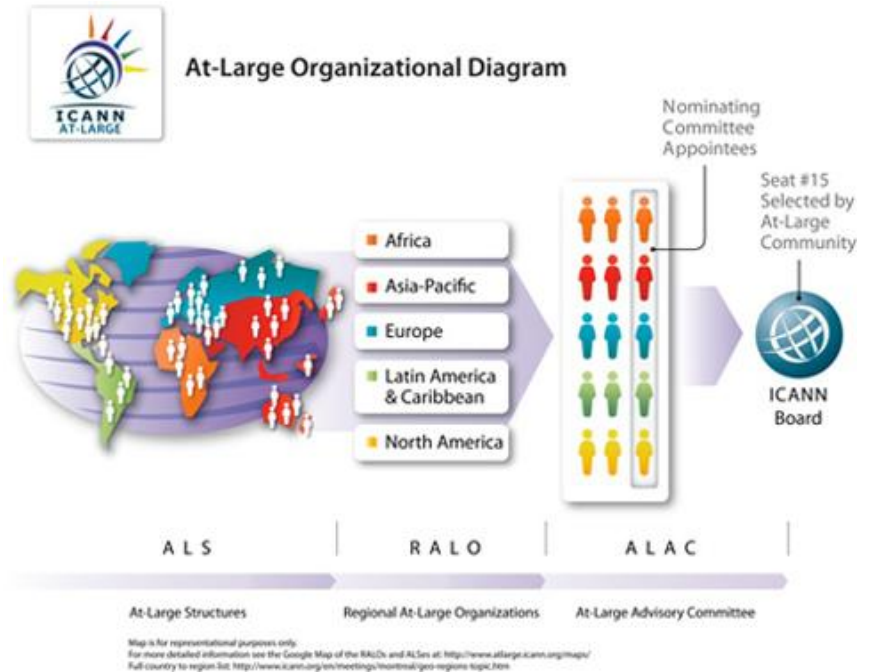
- Olivier Crépin-Leblond (France) - **Chair**
- Sandra Hoferichter (Germany)
- Jean-Jacques Subrenat (France)

Latin America and the Caribbean

- Leon Sanchez (Mexico)
- Dev Anand Teelucksingh (Trinidad and Tobago) - **ALT Team Member**
- Fatima Cambronero (Argentina)

North America

- Evan Leibovitch (Canada) - **Vice Chair**
- Alan Greenberg (Canada)
- Eduardo Diaz (Puerto Rico)



ALAC Liaisons

- | | |
|---------|------------------|
| • ccNSO | Maureen Hilyard |
| • GNSO | Alan Greenberg |
| • SSAC | Julie Hammer |
| • .mobi | Murray McKercher |
| • NCSG | Evan Leibovitch |

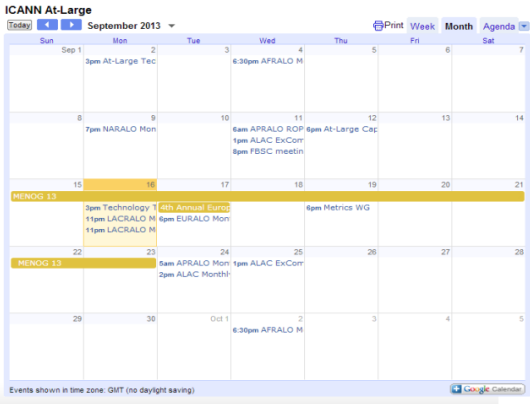
ALT - ALAC Leadership Team



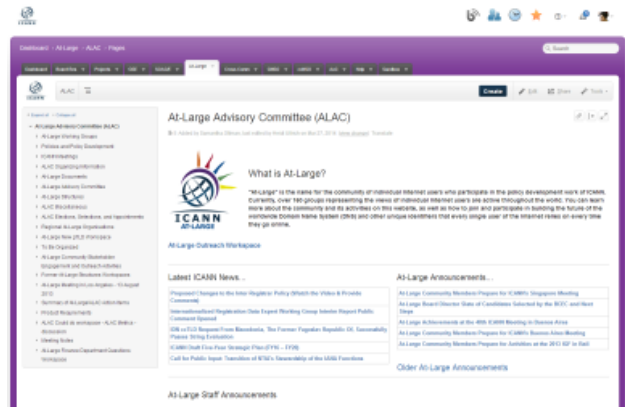
HOW



E-mail



At-Large Calendar



At-Large Wiki



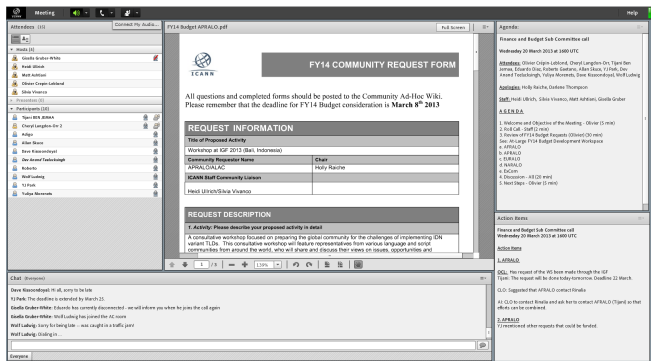
Skype Chat



Online Voting



Social Media



Conference call



Conference calls - Web Conferencing

Web Conferencing allows participants (either face to face or remotely) to

- instant message each other
- review the meeting agenda and documents
- follow presentations and raise their hands in order to make comments.

in a virtual meeting room over the Internet.

ICANN and the At-Large community uses Adobe Connect (<http://www.adobe.com/products/adobeconnect.html>) to do its web conferencing.

Using this tool effectively is important for anyone wanting to participate in At-Large Working Groups and your Regional At-Large Organisations' (RALO) conference calls.

The screenshot shows an Adobe Connect meeting interface. The main window displays a presentation slide titled "FY14 COMMUNITY REQUEST FORM" with the ICANN logo. The slide content includes:

All questions and completed forms should be posted to the Community Ad-Hoc Wiki. Please remember that the deadline for FY14 Budget consideration is **March 8th 2013**

REQUEST INFORMATION

Title of Proposed Activity	
Workshop on IDP 2013 (Bali, Indonesia)	
Community Requester Name	Chair
APRALO/LAC	Holly Raiche
ICANN Staff Community Liaison	
Heidi Ulrich/Silvia Vianco	

REQUEST DESCRIPTION

Y Activity: Please describe your proposed activity in detail

A consultative workshop focused on preparing the global community for the challenges of implementing IDN variant TLDs. This consultative workshop will feature representatives from various language and script communities from around the world, who will share and discuss their views on issues, opportunities and

The interface also shows a list of attendees on the left, a chat window at the bottom with messages from participants like Davo Kasanodjop, YJ Park, and Heidi Ulrich, and an agenda on the right for the meeting on Wednesday 20 March 2013 at 1600 UTC.



Adobe Connect (AC) rooms

LOGIN as GUEST with your full name for attendance purposes

ADOBE® CONNECT™

EURALO

Enter as a Guest

Name

Enter Room

Enter with your login and password(Required for hosts, recommended for registered users)



Adobe Connect rooms (2)

- Connect computer audio
- Mute your audio until time to speak
- Raise your hand
- Agree/ Disagree
- How to chat/private chat



At-Large mailing lists

- Email is the primary method for communicating formally with you (if you change your email, notify your RALO secretariat and/or At-Large Staff!).
- Used by At-Large members to disseminate and discuss At-Large activities.
- Separate mailing lists for (nearly) each At-Large activity (RALO, ALAC and At-Large Working Groups).
- You can read the public mailing list archives without subscribing.

All At-Large mailing lists can be found at

<https://community.icann.org/display/atlarge/At-Large+Mailing+Lists>

or <https://community.icann.org/x/LpvbAQ>



At-Large mailing lists

All At-Large mailing lists can be found at

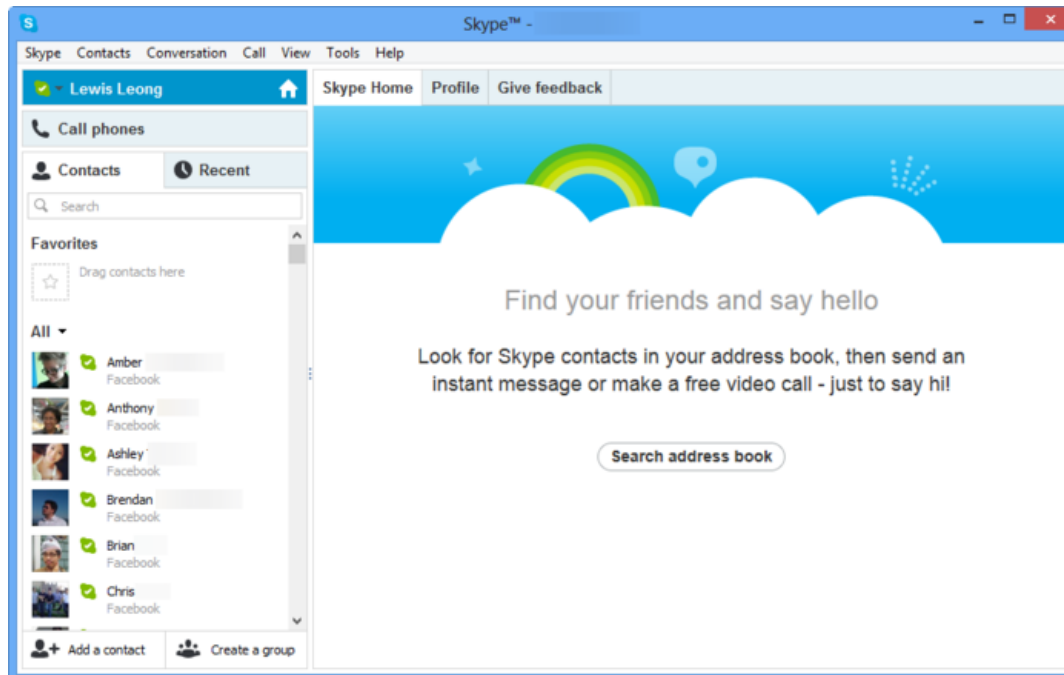
<https://community.icann.org/display/atlarge/At-Large+Mailing+Lists> or <https://community.icann.org/x/LpvbAQ>

Some of the key At-Large mailing lists

- ❖ ALAC announce: <http://atlarge-lists.icann.org/pipermail/alac-announce/>
(read only, sent by Staff ; all ALS representatives should be subscribed)
- ❖ ALAC: <http://atlarge-lists.icann.org/pipermail/alac/>
read only for ALSes ; ALAC and regional leaders can post

SKYPE chats

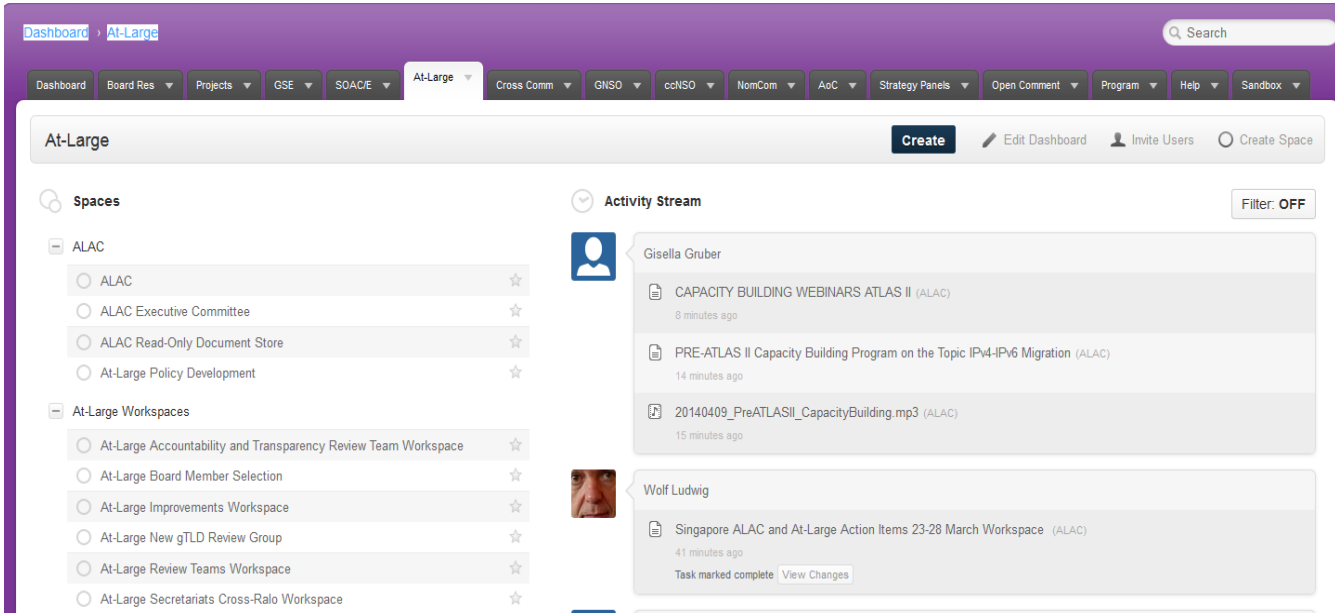
- informal, online chat (Instant Messaging) between At-Large members to discuss At-Large related issues.
- To join the At-Large Chat, email staff with your Skype ID)



At-Large WIKI

- The wiki is the primary home for At-Large to share information and collaborate with each other about At-Large activities.
- Also used as document repository to store PDFs of ALAC statements, presentations/slides, meeting transcripts and MP3 of meeting recordings

<https://community.icann.org/category/atlarge>

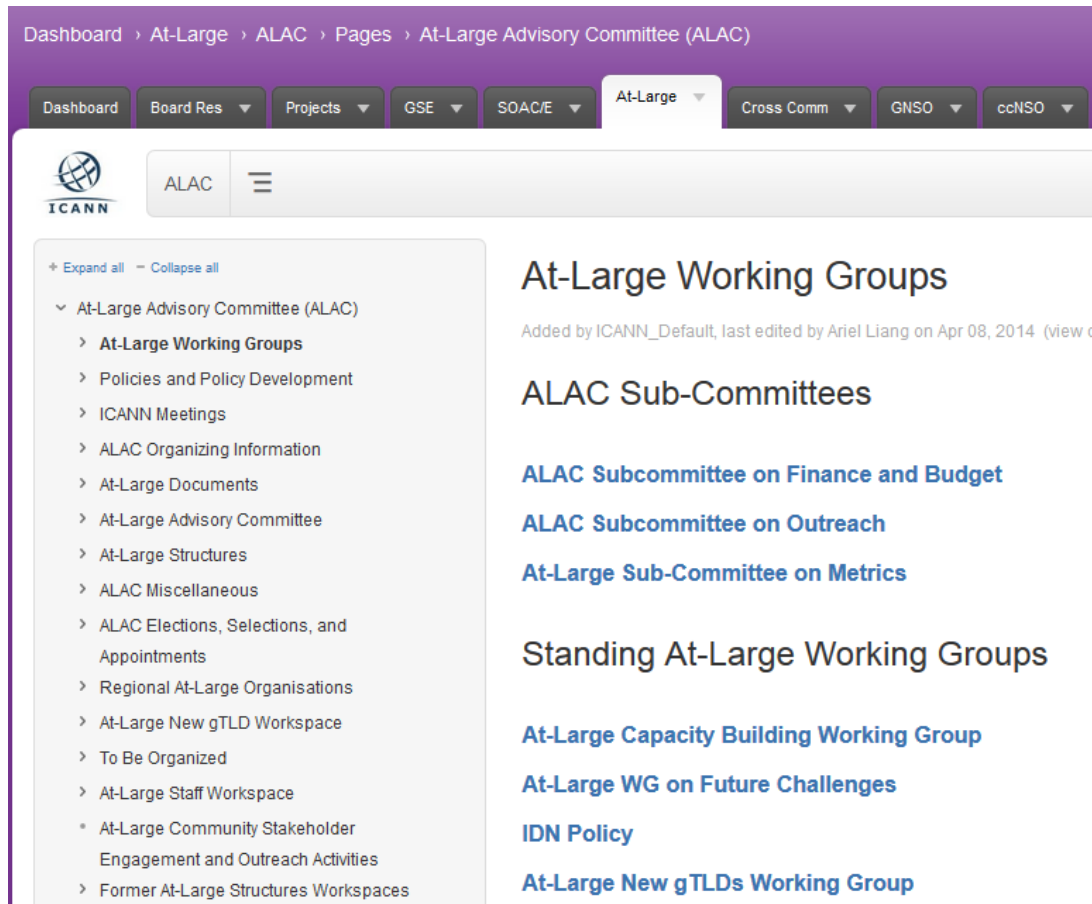


The screenshot shows the ICANN At-Large Wiki dashboard. At the top, there is a navigation bar with a search box and a menu of categories including Dashboard, Board Res, Projects, GSE, SOAC/E, At-Large, Cross Comm, GNSO, ccNSO, NomCom, AoC, Strategy Panels, Open Comment, Program, Help, and Sandbox. The main content area is titled "At-Large" and features a "Create" button, "Edit Dashboard", "Invite Users", and "Create Space" options. On the left, there is a "Spaces" section with a list of sub-spaces under "ALAC" and "At-Large Workspaces". The "ALAC" sub-spaces include ALAC, ALAC Executive Committee, ALAC Read-Only Document Store, and At-Large Policy Development. The "At-Large Workspaces" include At-Large Accountability and Transparency Review Team Workspace, At-Large Board Member Selection, At-Large Improvements Workspace, At-Large New gTLD Review Group, At-Large Review Teams Workspace, and At-Large Secretariats Cross-Ralo Workspace. On the right, there is an "Activity Stream" section with a "Filter: OFF" button. The activity stream shows recent updates from users Gisella Gruber and Wolf Ludwig, including links to documents like "CAPACITY BUILDING WEBINARS ATLAS II (ALAC)" and "PRE-ATLAS II Capacity Building Program on the Topic IPv4-IPv6 Migration (ALAC)", and an audio file "20140409_PreATLASII_CapacityBuilding.mp3 (ALAC)".

At-Large Working Groups

<https://community.icann.org/display/atlarge/At-Large+Working+Groups>

or <https://community.icann.org/x/loli>



Dashboard › At-Large › ALAC › Pages › At-Large Advisory Committee (ALAC)

Dashboard Board Res Projects GSE SOAC/E At-Large Cross Comm GNSO ccNSO

ALAC

Expand all Collapse all

- At-Large Advisory Committee (ALAC)
 - At-Large Working Groups**
 - Policies and Policy Development
 - ICANN Meetings
 - ALAC Organizing Information
 - At-Large Documents
 - At-Large Advisory Committee
 - At-Large Structures
 - ALAC Miscellaneous
 - ALAC Elections, Selections, and Appointments
 - Regional At-Large Organisations
 - At-Large New gTLD Workspace
 - To Be Organized
 - At-Large Staff Workspace
 - At-Large Community Stakeholder Engagement and Outreach Activities
 - Former At-Large Structures Workspaces

At-Large Working Groups

Added by ICANN_Default, last edited by Ariel Liang on Apr 08, 2014 (view ch)

ALAC Sub-Committees

- [ALAC Subcommittee on Finance and Budget](#)
- [ALAC Subcommittee on Outreach](#)
- [At-Large Sub-Committee on Metrics](#)

Standing At-Large Working Groups

- [At-Large Capacity Building Working Group](#)
- [At-Large WG on Future Challenges](#)
- [IDN Policy](#)
- [At-Large New gTLDs Working Group](#)



At-Large Policy Development page

<https://community.icann.org/display/alacpolicydev/At-Large+Policy+Development+Page>

or <https://community.icann.org/x/bwFO>

The screenshot shows the ICANN community site interface. At the top, there is a navigation bar with a search box and a breadcrumb trail: Dashboard > At-Large > At-Large Policy Development > Pages. Below this is a menu of categories including Dashboard, Board Res, Projects, GSE, SOAC/E, At-Large (selected), Cross Comm, GNSO, ccNSO, NomCom, AoC, Strategy Panels, Open Comment, Program, Help, and Sandbox. The main content area is titled "At-Large Policy Development" and includes a "Create" button and "Edit", "Share", and "Tools" options. The page content is titled "At-Large Policy Development Page" and includes a metadata line: "2 Added by Matthias Langenegger, last edited by Ariel Liang on Apr 15, 2014 (view change) Translate". The main text reads: "Below are the At-Large cross-regional, community-wide policy development pages." followed by "This page is intended to facilitate At-Large community input into At-Large/ALAC policy statements that are currently being developed." and "Please add comments either by clicking on the 'add comment' button at the bottom of the pages. Don't forget to add your name and affiliation to your comment." Below the text are four blue links: "Policies and Procedures", "ALAC Policy Advice Development Process Chart", "ICANN Open Public Comments", and "At-Large Policy Development Early Engagement". A left sidebar contains a list of links under the heading "At-Large Policy Development Page", including "2013 Revised ALAC Rules of Procedure", "ALAC Advice to the Board Regarding the Implementation of Key Whois Report Items", "ALAC Advice to the ICANN Board on Trademark Clearinghouse and IDN Variants", "ALAC Analysis of AoC WHOIS Report Recommendations", "ALAC and LACRALO Correspondence as a Follow-Up About the Brasil Conference and 1net", "ALAC - At Large LIST Discuss Copy on the GNSO's CROSS COMMUNITY WORKING GROUP PRINCIPLES", "ALAC Comments on the Public Call by the Stability, Security, and Resilience of the DNS Review Team (SSR-RT) - March 2011", "ALAC Comments to NTIA to FNOI re IANA", and "ALAC Correspondence Following-up on an Equine During Durban Public Forum".



At-Large Advisory Committee (ALAC)

<https://community.icann.org/pages/viewpage.action?pageId=2265510>

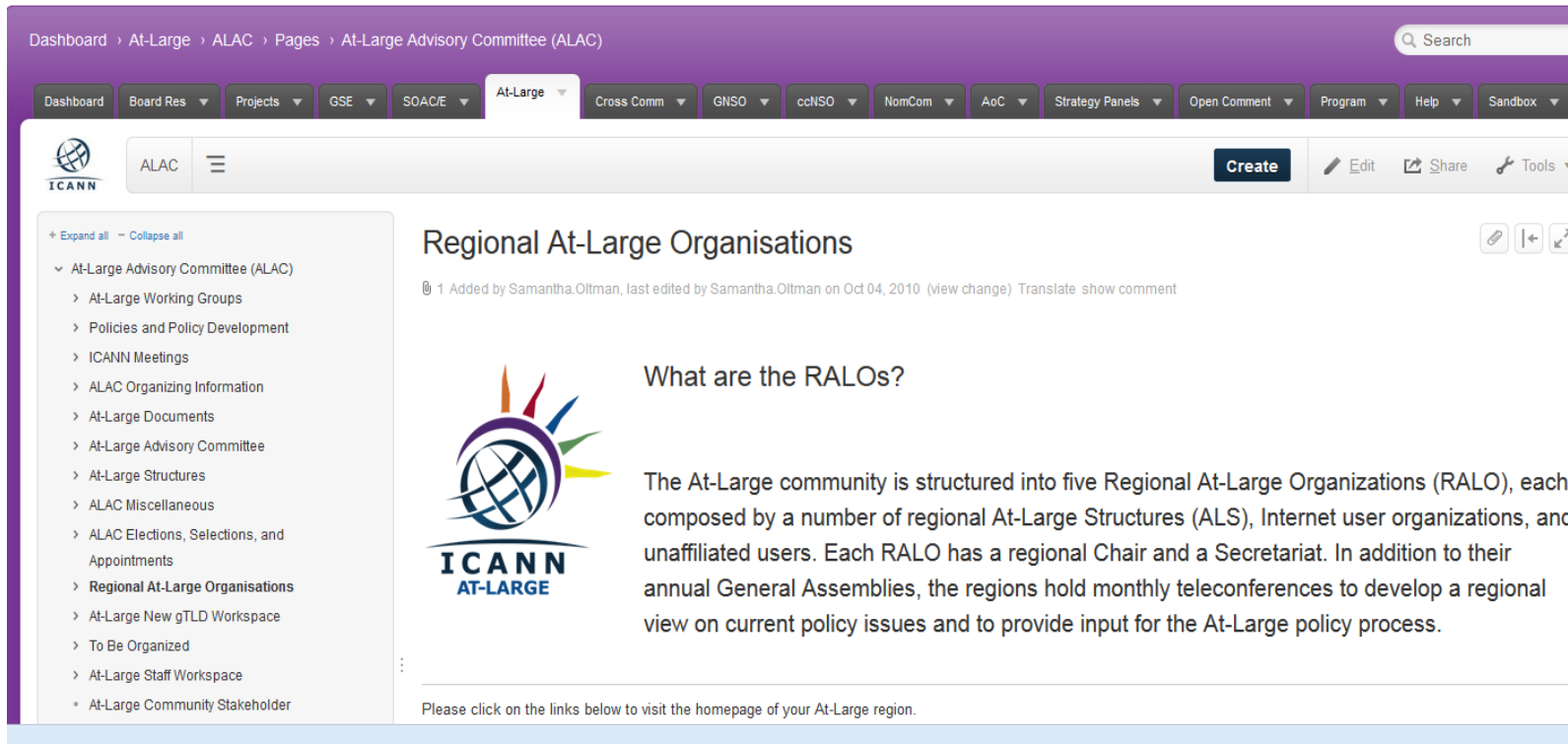
or <https://community.icann.org/x/ppEi>

The screenshot shows the ICANN community website interface. At the top, there is a navigation bar with various menu items: Dashboard, Board Res, Projects, GSE, SOAC/E, At-Large (selected), Cross Comm, GNSO, ccNSO, NomCom, AoC, Strategy Panels, Open Comment, Program, Help, and Search. Below this is a sub-navigation bar with the ICANN logo, 'ALAC', a hamburger menu icon, a 'Create' button, and icons for Edit and Share. The main content area features a sidebar on the left with a tree view of the ALAC structure, including categories like Working Groups, Policies, Meetings, Organizing Information, Documents, Committee, Structures, Miscellaneous, Elections, Regional Organizations, Workspaces, and Stakeholder Activities. The main content area has a heading 'At-Large Advisory Committee (ALAC)' with a sub-heading 'What is At-Large?'. The text explains that 'At-Large' refers to individual internet users participating in ICANN's policy development, with over 160 groups active. Below the text are two columns of 'Latest ICANN News...' and 'At-Large Announcements...', each containing links to recent news items.

At-Large RALOs

<https://community.icann.org/display/atlarge/Regional+At-Large+Organisations>

or <https://community.icann.org/x/2ZMi>




Dashboard › At-Large › ALAC › Pages › At-Large Advisory Committee (ALAC)

Dashboard Board Res Projects GSE SOACE At-Large Cross Comm GNSO ccNSO NomCom AoC Strategy Panels Open Comment Program Help Sandbox

ALAC **Create** Edit Share Tools

Regional At-Large Organisations

@ 1 Added by Samantha.Oltman, last edited by Samantha.Oltman on Oct 04, 2010 (view change) Translate show comment



What are the RALOs?

The At-Large community is structured into five Regional At-Large Organizations (RALO), each composed by a number of regional At-Large Structures (ALS), Internet user organizations, and unaffiliated users. Each RALO has a regional Chair and a Secretariat. In addition to their annual General Assemblies, the regions hold monthly teleconferences to develop a regional view on current policy issues and to provide input for the At-Large policy process.

Please click on the links below to visit the homepage of your At-Large region.

- Expand all - Collapse all
- At-Large Advisory Committee (ALAC)
 - At-Large Working Groups
 - Policies and Policy Development
 - ICANN Meetings
 - ALAC Organizing Information
 - At-Large Documents
 - At-Large Advisory Committee
 - At-Large Structures
 - ALAC Miscellaneous
 - ALAC Elections, Selections, and Appointments
 - Regional At-Large Organisations
 - At-Large New gTLD Workspace
 - To Be Organized
 - At-Large Staff Workspace
 - At-Large Community Stakeholder



How to login to the wiki?

- Wiki pages can mostly be viewed without a login
- You need a login to leave a comment on the page
- Email At-Large staff to request your wiki credentials

Dashboard

Dashboard Board Res ▾ Projects ▾ GSE ▾ At-Large ▾ Cross Comm ▾ GNSO ▾ AoC ▾ Help ▾ Sandbox ▾

Log In

You have been successfully logged out. ×

Username

Password

Remember me

[Log In](#) [Forgot your password?](#)


How to leave a comment

- You must be logged into the wiki
- scroll to the bottom of the wiki page

USEFUL LINKS

- [APRALO](#): Asian/Australian/Pacific RALO
- [EURALO](#): European RALO
- [LACRALO](#): Latin America and the Caribbean RALO
- [NARALO](#): North American RALO
- [At-Large official website](#)
- [At-Large mailing lists](#) - Join the debate online
- [ICANN official website](#)
- **NEW!** [ICANN E-Learning page](#) - includes various At-Large materials



 Like Be the first to like this



Write a comment...

How to find content



Islands Regional At-Large Organization (APRALO) > Pages

Search

At-Large

Cross Comm GNSO ccNSO NomCom AoC Strategy Panels Open Comment Program Help Sandbox

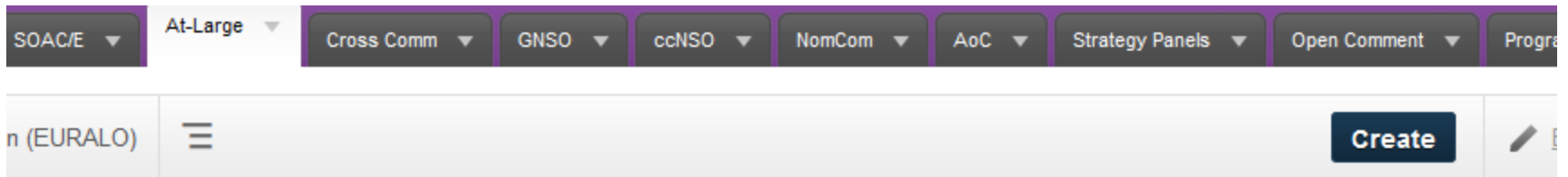
onal At-Large Organization (APRALO) **Create** Edit Share Tools

Asian, Australasian and Pacific Islands Regional At-Large Organization (APRALO)

7 Added by Samantha.Oltman, last edited by Terri Agnew on Apr 10, 2014 (view change) Translate



How to translate pages



European Regional At-Large Organization (EURALO)

7 Added by Samantha.Oltman, last edited by Terri Agnew on Apr 10, 2014 (view change) [Translate](#)





At-Large Conference calls

- **Most At-Large calls are open to all to attend.**
- **Advertised in advance via email, on the calendar and on the wiki.**
- **Attendance noted.**
- **Recorded and transcribed.**



How to join a meeting?

The At-Large calendar

- shows scheduled At-Large meetings and conference calls
- can be found on all RALO home pages

Earlier At-Large Staff Announcements

At-Large Worldwide Calendar

At-Large

Today ◀ ▶ April 2014 Print Week Month Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	Apr 1	2	3	4	5
6	10pm Nivelacion WC	8	6:30pm AFRALO Mor	10	11	12
13	7pm NARALO Month 9pm LACRALO Gov	14	15	16	17	18
	3pm ATLAS II Even 6pm EURALO Month 10pm LACRALO Wo		5pm Capacity Build	1pm Pre ATLAS II C 4pm ATLAS II OC c 7pm ALT Mid Month		19
20	2pm At-Large Tech 11pm LACRALO Mor	21	22	23	24	25
	12am LACRALO Mor 12am LACRALO Mor 12am LACRALO Mor 5am APRALO Month					26
27	28	29	30	May 1	2	3
	2pm ALAC Monthly					



To subscribe to the calendar

<https://community.icann.org/display/atlarge/Calendar>

This page describes how you can subscribe to the At-Large Calendar using your calendaring application on your desktop or mobile/tablet device

From calendar to wiki meeting page

At-Large Worldwide Calendar

At-Large

Today ◀ ▶ April 2014 Print We

Sun	Mon	Tue	Wed	Thu	Fri
30	31	Apr 1	2	3	
6	7 10pm Nivelacion WC	8	9 6:30pm AFRALO Mor	10	
13	14 7pm NARALO Monthly	15 ATLAS II Even	16 7pm Capacity Build	17 1pm Pre ATLAS II C 4pm ATLAS II OC c 7pm ALT Mid Month	
			23	24	
			30	May 1	

NARALO Monthly conference Call

When Mon, April 14, 7pm – 8pm

Where Teleconference - Adigo 1638 / <http://icann.adobeconnect.com/naralo/> ([map](#))

Description 1900 UTC Start.

Full details from the relevant meeting page available from:
<https://community.icann.org/x/6o0i>

Adobe Connect:
<http://icann.adobeconnect.com/naralo/>

[more details»](#) [copy to my calendar»](#)

Events shown in time zone: GMT (no daylight saving)



Wiki Meeting Page

At-Large Capacity Building Working Group 2014-04-16

🕒 24 Added by Gisella Gruber, last edited by Heidi Ullrich on Apr 15, 2014 (view change) Translate

At-Large Capacity Building Working Group

Date: Wednesday, 16 April 2014

Time: 17:00 - 18:00 UTC (for the time in various timezones [click here](#))

Meeting Number: AL.CB/WG.0414/1

[How do I participate in this meeting?](#)

Adobe Connect Meeting Room: <http://icann.adobeconnect.com/alcb-wg/>

Teleconference ID: 1638

Action Items: [EN](#)

Recording: [EN](#)

Transcript: [EN](#)

AC Chat Transcript: [EN](#)

Participants:

Apologies: Fatima Cambroner, Natalia Enciso

Staff:

Call management: Gisella Gruber

AGENDA



All meetings in UTC

Essential tool: www.timeanddate.com

LACRALO ccTLDs

Event details provided by the creator of this announcement, not by timeanddate.com


PAST

Event Time in
UTC

22:00
Tuesday, 15 April 2014

Current time: **Wed, 15:27:10**

Modify Event ⚙





Converted Time
Nice, France


00:00 CEST
Wednesday, 16 April 2014


Current time: **Wed, 17:27:10**

Change Location ⚙



 Count up since Event ▶

 Add to Calendar ▶

 New Announcement ▶

Remember to bookmark this page!

EVENT HAS PASSED The [Event Time Announcer](#) converts the time of your planned event to local times all over the world for easy sharing and linking.

[Africa](#) | [North America](#) | [South America](#) | [Asia](#) | [Australia/Pacific](#) | [Europe](#)

Event Time Announcer: Times around the world								Settings ⚙
Sort by:								
City ▼								
Accra	Tue 22:00	Casablanca *	Tue 23:00	Kiritimati	Wed 12:00	Prague *	Wed 00:00	
Addis Ababa	Wed 01:00	Chicago *	Tue 17:00	Kolkata	Wed 03:30	Reykjavik	Tue 22:00	
Adelaide	Wed 07:30	Columbus *	Tue 18:00	Kuala Lumpur	Wed 06:00	Rio de Janeiro	Tue 19:00	
Algiers	Tue 23:00	Copenhagen *	Wed 00:00	Kuwait City	Wed 01:00	Riyadh	Wed 01:00	
Almaty	Wed 04:00	Dallas *	Tue 17:00	Kyiv *	Wed 01:00	Rome *	Wed 00:00	
Amman *	Wed 01:00	Dar es Salaam	Wed 01:00	La Paz	Tue 18:00	Salt Lake City *	Tue 16:00	



Email invitations

Please confirm if you request a dial-out to staff@atlarge.icann.org.

Merci de nous confirmer si vous souhaitez un dial-out - à staff@atlarge.icann.org.

**** Version Française à la suite de la version Anglaise ****

Dear All,

The next **AFRALO Monthly call** is scheduled on **Wednesday 08 January 2014 at 18:30 UTC**.

The agenda (to be updated) and call details are available at:

<https://community.icann.org/x/QzCfAg>

Adobe Connect:

<http://icann.adobeconnect.com/afralo>

Please remember that it is now possible to connect your audio via the AC room, without using your telephone.

Please CONFIRM your participation AND dial-out if required to

staff@atlarge.icann.org.

If you are unable to attend the call please send an email indicating your absence and we will note this information.

Thank You.

Regards,

Doodle polls

CROPP call

Poll initiated by Gisella Gruber-White | 8 | 0 | 5 days ago

Table view



Time zone: Paris [change](#)

		April 2014				
		Fri 11		Sat 12	Mon 14	Tue 15
		10:00 PM - 11:00 PM	11:00 PM - 12:00 AM+1	12:00 AM - 1:00 AM	10:00 PM - 11:00 PM	12:00 AM - 1:00 AM
8 participants						
	Sapnish interpreters				✓	✓
	Sylvia Herlein			✓	✓	✓
	Humberto Carrasco				✓	✓
	Fatima			✓		✓
	alberto soto		✓			✓
	Juan Manuel Rojas	✓			✓	✓
	Dev Anand Teelucksi	✓	✓	✓	✓	✓
	León Felipe Sánchez	✓	✓	✓		
	Your name	Yes (Yes) No	Yes (Yes) No	Yes (Yes) No	Yes (Yes) No	Yes (Yes) No
	Yes	3	3	3	5	6
	Ifneedbe	0	0	1	0	1
	No	5	5	4	3	1



Adigo telecom provider

1638# - English and main code

1738# - Spanish

1838# - French

Adigo access numbers: <http://adigo.com/icann/>

Mute: *6

Unmute: *7



Conference recordings and transcripts

Attendees:

Garth Bruen, Glenn McKnight, Yubelkys Montalvo Carrion, Allan Skuce, D Kalaitzidis, Gordon Chillcott, Louis Houle, Joly MacFie, Eduardo Diaz, Oli Judith Hellerstein, Ogi Mitev, Leah Symekher , Garth Graham

Apologies:

Staff: Silvia Vivanco, Gisella Gruber, Matt Ashtiani, Heidi Ullrich

Call management: Gisella Gruber

Summary Minutes: [Summary Minutes 10 February 2014](#)

Action Items: [Action Items 10 February 2014](#)

Transcript: [EN](#)

Chat: [AC Chat transcript 10 February 2014](#)

Recording: [EN](#)



Online Voting and Polls

BigPulse (<http://www.bigpulse.com/>) is used by the :

- ALAC to vote on their statements
- ALSes to select their RALO representatives

Vote credentials are emailed by At-Large Staff with a unique BigPulse URL

Also used to conduct polls or surveys



Signed in as [REDACTED] [Sign-out](#) · [Poll Menu](#) · [My Details](#) · [Contact](#)

ALAC Statement on the ICANN Future Meetings Strategy

ALAC Statement on ICANN Future Meetings Strategy

Do you support the ratification of the [ALAC Statement on ICANN Future Meetings Strategy](#) for communication to the relevant parties?

Select one checkbox

Yes

No

Abstain

[See who voted](#)

You have not yet voted in this poll.

Open time: Monday 14 April 2014 00:00 UTC

Close time: Saturday 19 April 2014 00:00 UTC

[Submit Vote](#)

[Voting is transparent A3](#) · [Restricted access voting](#) · [Votes cannot be changed](#) · [Poll visible to anyone on the web](#)



Other communication channels

- ICANN At-Large website: <http://atlarge.icann.org/>
- Facebook community page: <https://www.facebook.com/icann.atlarge>
- Twitter: https://twitter.com/ICANN_AtLarge
- Flickr: <https://www.flickr.com/photos/at-large/>
- YouTube
https://www.youtube.com/channel/UCB90oKfADBDJ_KE2PraE1sA
- ICANN new website: <https://new.icann.org/>



Questions?

You can either type your question in the chat box, or you can raise your hand and ask it over the audio.