



ccNSO

Country Code Names Supporting Organisation



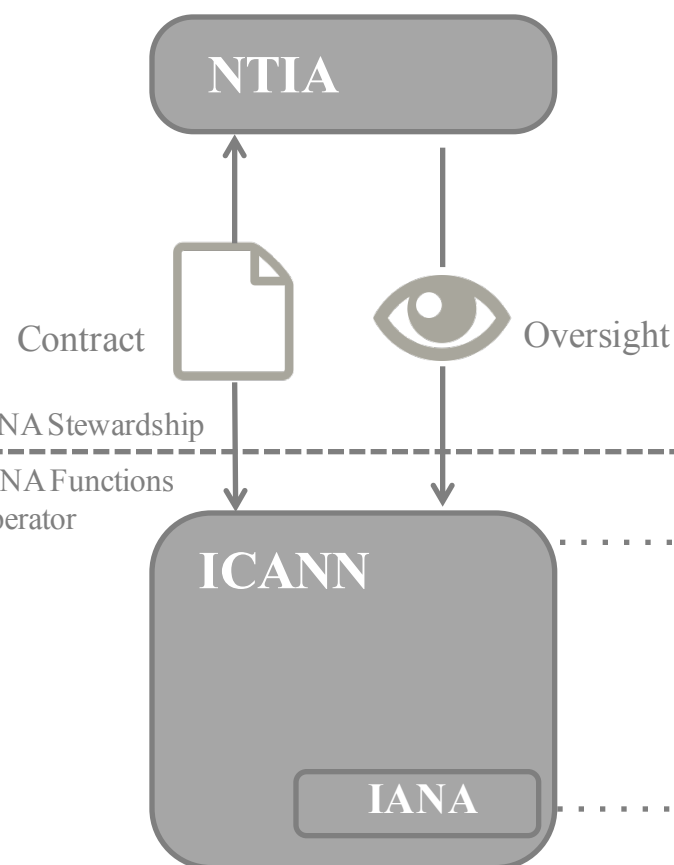
Guideline: ccNSO Actions Respecting the Customer Standing Committee

A world map is centered on the image, showing the continents in a light blue color against a dark blue background. The map is slightly faded and serves as a backdrop for the text. The text is in a bold, yellow, sans-serif font with a subtle drop shadow, making it stand out against the map.

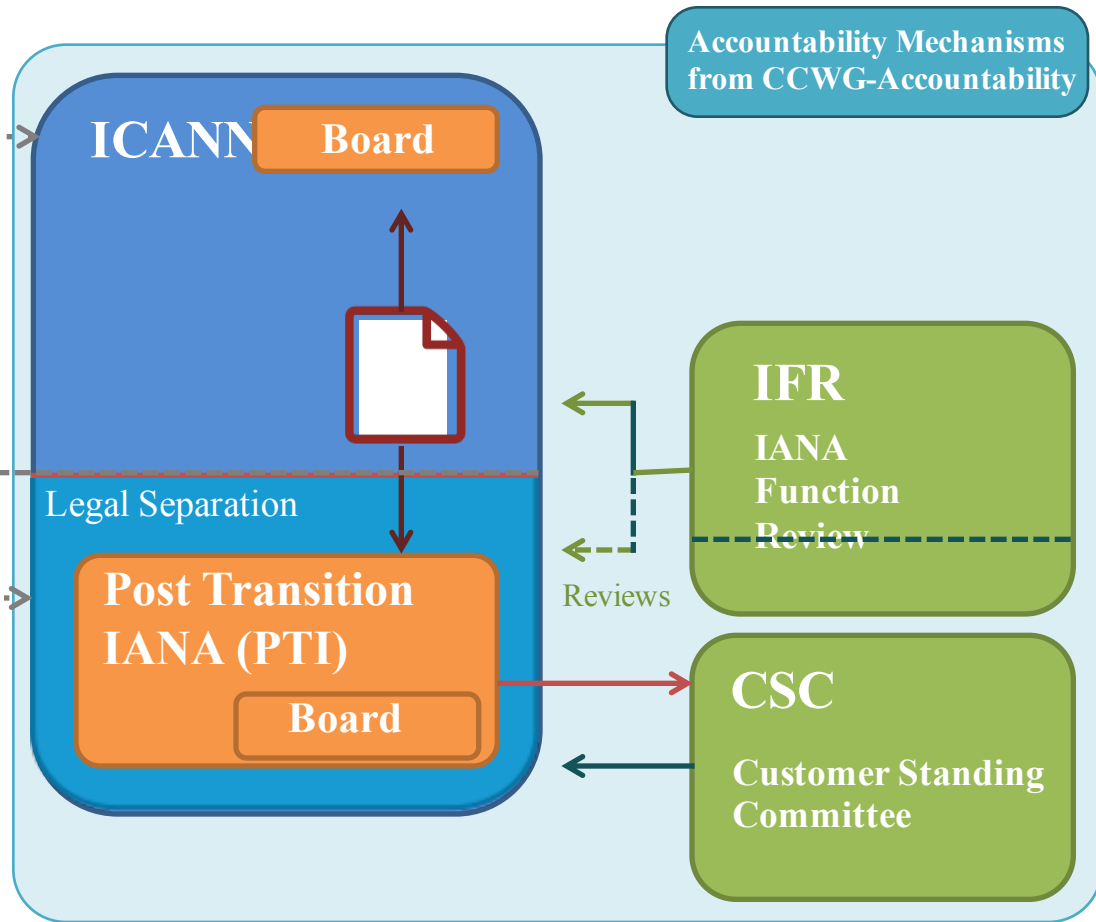
**What will change
post transition**

Structural Overview

Current Contract

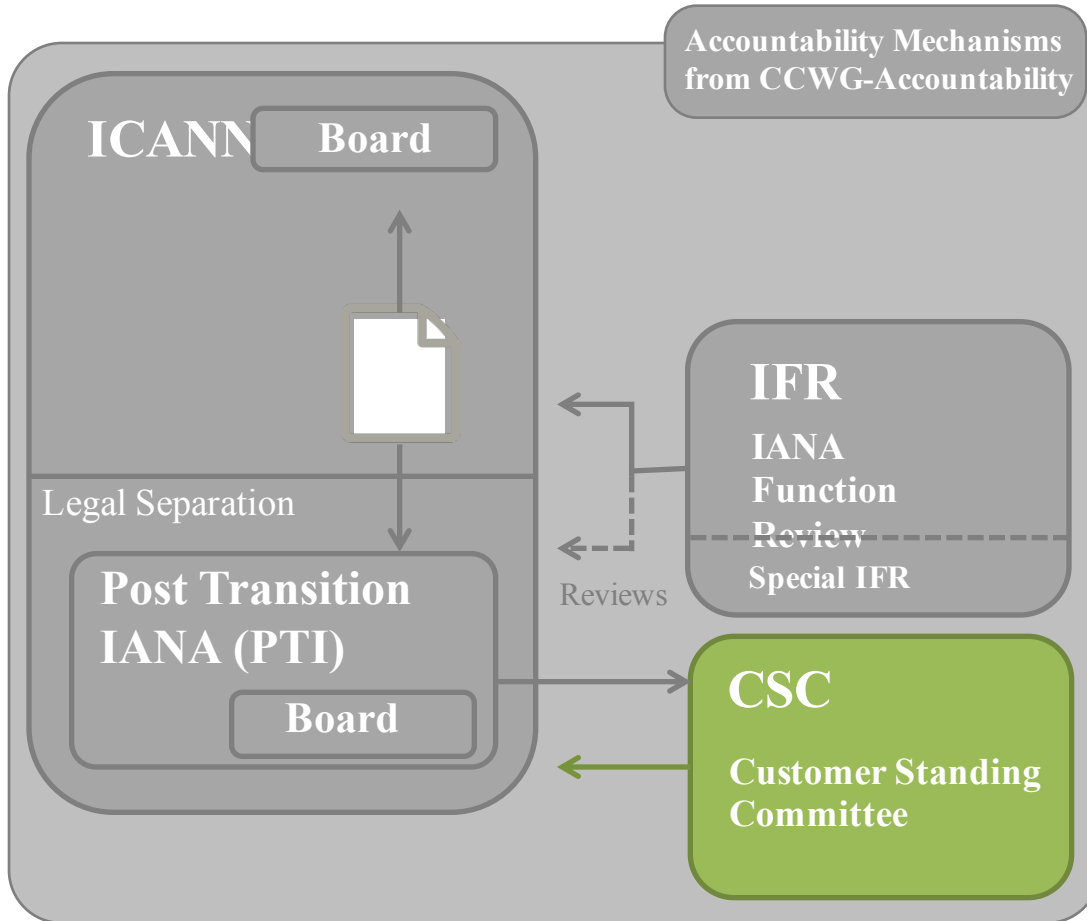


Post Transition



Purpose & Tasks of the CSC

- Ensure continued **satisfactory performance of the IANA naming function** for the **direct** customers of the naming services.
- Regular **monitoring** of the performance of the IANA naming function against the IANA Naming Function Contract and IANA Naming Function SOW and through mechanisms to engage with PTI to **remedy identified areas of concern**.



CSC Composition:

Members

2 gTLD registry operators

2 ccTLD registry operators

1 additional TLD representative (non-gTLD and non-ccTLD)

Liaisons

1 Liaison from IANA

1 Liaison from each ICANN Supporting Organization & Advisory Committee (total of 5)

Members + Liaisons = Full slate



**Guideline: ccNSO Actions Respecting
the Customer Standing Committee**

A world map with a blue and white color scheme, showing the continents and oceans. The map is centered on the Atlantic Ocean.

Selection Process

Selection Criteria

- **Direct experience and knowledge** of the IANA naming function
- Analytical skills, ability to interpret quantitative and qualitative evidence, and capacity to draw conclusions purely based on evidence.
- Experience in managing and/or participating in committees (e.g. Meeting coordination, reporting, and escalation) in order to contribute meaningfully to CSC processes
- Demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making, and productive negotiation
- The candidates have **excellent communication skills in order to represent ccTLD interests** and to **keep the ccNSO and broader ccTLD community informed** on progress
- Able to work and communicate in written and spoken English.

Further Requirements

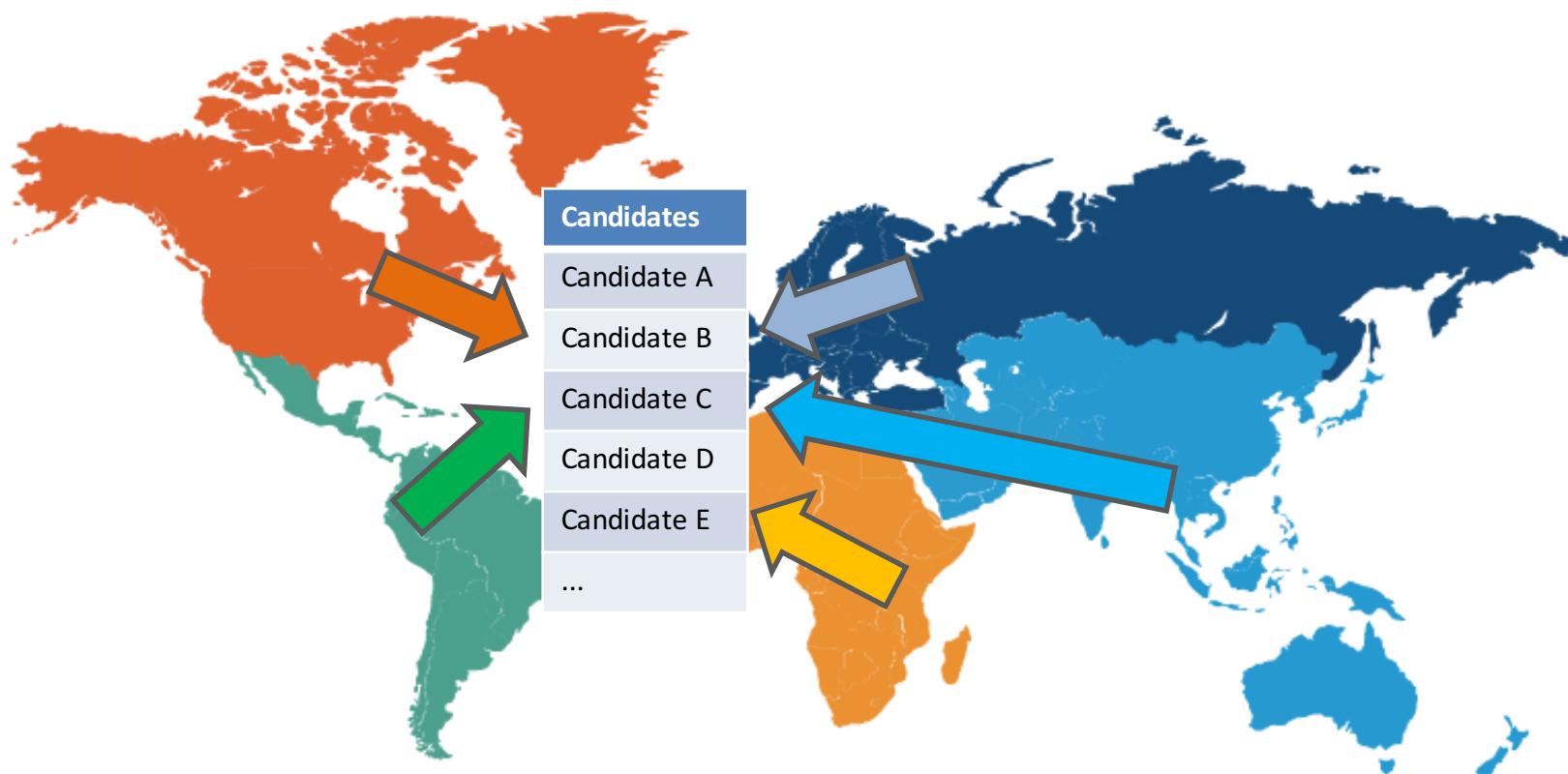
- Should **commit to actively participate** in the activities of the CSC on an on-going basis
- Should be **employed or have active backing by a ccTLD manager** and should demonstrate the support by the ccTLD manager in respect to the required time commitment to participate actively in the CSC.

Diversity Criteria

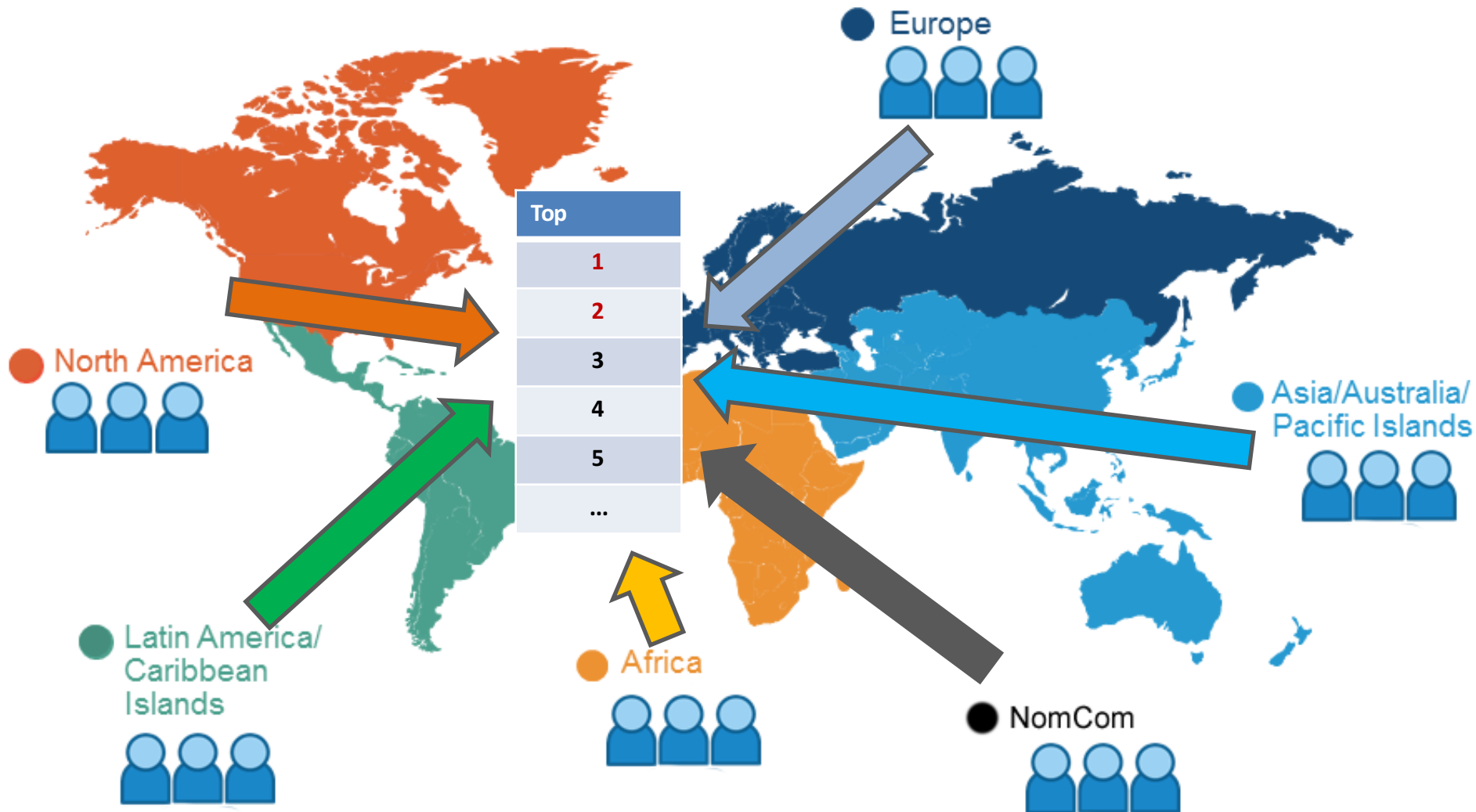
The following diversity criteria should be taken into account:

- Geographic regions
- Gender diversity
- Type, experience and size of ccTLD manager.

Representatives from any ccTLD can apply



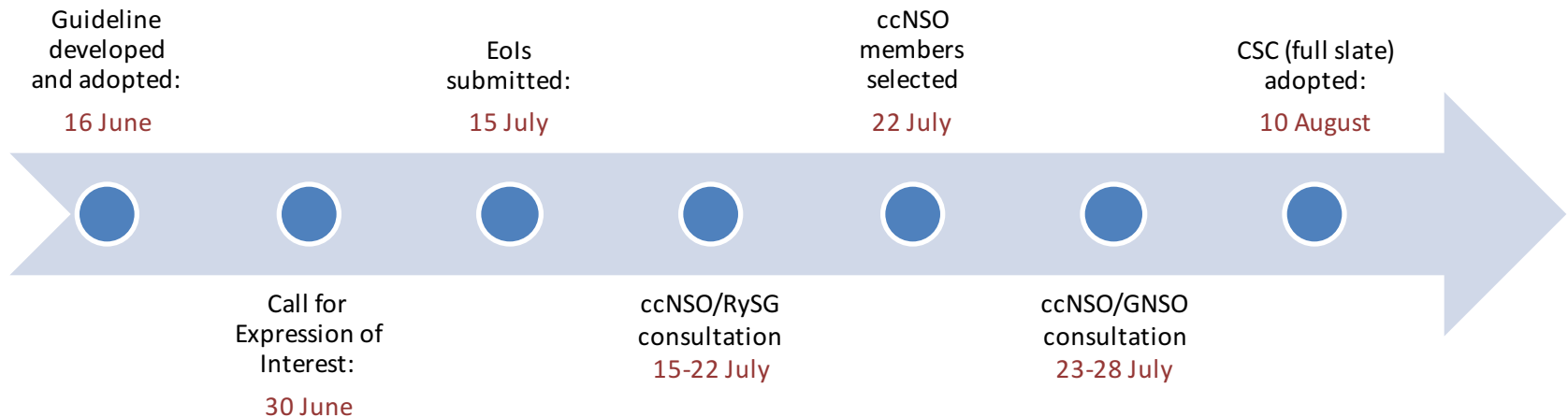
Councillors apply selection criteria and diversity criteria and select two best candidates



A world map with a light beige background and dark brown outlines for continents. The word "Timeline" is written in a bold, black, sans-serif font, centered over the map. The map shows the outlines of North America, South America, Africa, Europe, Asia, and Australia.

Timeline

The CSC must be adopted by the ccNSO Council and the GNSO Council by 10 August. Here is the proposed timeline:



Thank you!