ICANN Leadership Training Programme (LTP)

Online Learning Platform (OLP)

until 12 November 2013

1. Go to https://learn.icann.org/login/signup.php or click 'register' when you go to learn.icann.org
2. Create an account, agree to the terms/conditions, and follow instructions sent to your email.
3. Log into the site and go to http://learn.icann.org/course/view.php?id=10
4. Enrol in that course which is called "Critical things ICANNer's should know"
5. Go through each tier in the course and you'll be able to mark each as completed by clicking on the box next to each line.
6. That's it!

Please kindly fulfil the OLP until 12 November 2013, although if you do not expect any new information from here.

Meet and greet cocktail for all participants 12 November 2013, Room Golden Horn

PART 2: Facilitation Skills Training (FST)

A.M.	Wednesday, 13 November 2013	Thursday, 14 November 2013
09:00	Opening program, discussing ground rules for the group role of effective facilitator, and emotional intelligence	Intro Day
10:00	Break	Spy Exercise: Building and Accelerating Trust; Ladder of Inference and Trust Equation
11:00	Facilitation Skills: Interpersonal effectiveness, understanding operating styles, paraphrasing, questioning, reframing and virtual communication effectiveness	Break
12:00	Skills practice in effective communication	Facilitation Challenges: Breakouts discuss specific meeting challenges and get advice using solution circle method
P.M. 01:00	Lunch	Lunch
02:00	Facilitation Skills: Handling conflict, and mediation	Facilitation Skills: Handling disruptive behaviours with an emphasis on how to maintain control without being controlling
03:00	Break	Break
04:00	Resistance/Conflict/Mediation breakouts: These breakouts will focus on collaboration skills applied to conflict situations using ICANN specific scenarios	Running meetings practice using facilitator chosen topics for the meeting with disruptive roles assigned to group members to portray with the facilitator handling those behaviours and getting the meeting back on track. Break included
05:00		
06:00	Closing	Action planning Program closing
07:00		
08:00		Bridging event: **ICANN from whence to whither** **Where did we come from? Where are we going? What do we need to get there successfully?** Cocktail and moderated debate between Sally Costerton, David Olive, and Wolfgang Kleinwächter Moderator: Marilyn Cade
09:00		

PART 3: Orientation Course (OC)

A.M.	Friday, 15 November 2013	Saturday, 16 November 2013
09:00	Specific introduction to each of AC/ SO, NomCom, to the board and to staff, covering their operations and dynamics [all participants for their SG]	Competition, consumer trust, consumer choice and the global public interest. [Cheryl Langdon-Orr]
10:00	Break	Break
11:00	How does cross-constituency coordination works? [Olivier Crepin-Leblond]	Explanations of the new TLD programs, i.e. IDN, ccTLDs, and new gTLDs – both traditional and IDN. [Reg Levy]
12:00	Lunch	Lunch
P.M. 01:00	In depth discussion of all recently terminated public comment issues [Thomas Rickert] In depth review of all ongoing Policy Development Processes [Mike O'Conner]	Balancing rights and obligations; this includes discussion privacy and property rights and the interplay between conflicting rights. [Robert Guerra]
02:00	Break	Break
03:00	In depth review of topics before the Board in the past and next 12 months [Nigel Hickson, Sébastien Bachollet]	In depth discussion of AOC reviews, past, current and future, including introduction to draft ATRT2 report [Avri Doria]
04:00	Conclusion	Conclusion
05:00		
06:00		
07:00		
08:00		
09:00		

PART 4: Feedback

Wednesday, 20 November 2013

Participants will be asked to provide their feedback and the WG will discuss how to move forward.

08.11.2013