Background & Introduction

The ccNSO provides a platform to nurture consensus, technical cooperation and skill building among ccTLDs and facilitates the development of voluntary best practices for ccTLD managers.

The policy development process (http://ccnso.icann.org/policy/development) is managed by the ccNSO Council, which consists of 18 Councillors (15 elected by ccNSO members, three appointed by the ICANN Nominating Committee).
The Councillors are actively involved in determining the work and direction of the ccNSO: they lead and participate in various ccNSO-working groups; they engage the community in topical issues and they develop positions based on community feedback.
The ccNSO Council meets regularly at ICANN's international meetings, and at (monthly) scheduled telephone conferences. All the documents, minutes of the meetings, resolutions and discussions are published on the ccNSO website and on the ccNSO Council wiki space.

In order to further improve the transparency and accountability of the ccNSO Council, in light of the upcoming discussions on the accountability of the ccNSO as part of the process to enhance ICANN's Accountability, we invite you to answer the ccNSO Council Accountability survey by 22 June 2016. Your answers will be most appreciated. Results of the survey will be made available shortly after 22 June 2016 on the ccNSO website.

GENERAL INFORMATION

1. Which region does your ccTLD belong to? Please select one.

- Africa
- Asia-Pacific
- Europe
- Latin-America & Caribbean
- North America

2. What is your relationship to the ccNSO?

- The ccTLD is a member
- The ccTLD is not a ccNSO member

3. Your ccTLD is potentially a member of one or more Regional Organisations. Select all that apply.

- AfTLD
- APTLD
- CENTR
- LACTLD
- None of the above

TRANSPARENCY

Definition: the ccNSO Council is answerable to its stakeholders by being open and visible to them.

4. How do you receive information about the activities of the ccNSO and ccNSO Council? Select all that apply.

- Updates by individual Councillors (face-to-face and teleconferences)
- Minutes of ccNSO Council meetings (face-to-face and teleconferences)
- ccNSO Council Correspondence
- Monthly activity updates
- Councillors attendance sheets

- Information regarding ccNSO Council Elections
- Councillors attendance sheet
- ccNSO Council wiki
- none

5. **Which channels do you use to receive information about the activities of the ccNSO Council? Please select all that apply.**

- Mailing list
- ccNSO website
- ccNSO Council wiki space
- ICANN meetings
- Updates provided to the regional organisations during their meetings (AfTLD, APTLD, CENTR, LACTLD)
- Social media
- Other, please specify: .....
- None

6. **What would be your preferred method to learn about the activities and decisions of the ccNSO Council?**

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7. **Overall, how well do you consider yourself to be informed about the ccNSO Council activities?**

1 very well informed	2 Well informed	3 neutral	4 not well informed	5 not informed at all

If not well informed or not informed at all, please suggest how the ccNSO Council could improve its information flow to you?

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CONSULTATION

Definition: the ccNSO Council continually takes input from and explains its positions to the stakeholders

8. **Does - in your opinion - the ccNSO Council welcome input from the community and explain its decisions and activities?**

1 Always	2 Most of the time	3 Sometimes	4 Hardly ever	5 Not at all	6 No Opinion

If hardly ever or Not at all: How could this be improved?

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If no opinion, please specify:

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REVIEW

Definition: the ccNSO Council's actions, policies and programmes are subject to outside monitoring and evaluation.

9. **According to the Rules of the ccNSO (http://ccnso.icann.org/about/ccnso-rules-dec04-en.pdf), actions and decisions of the ccNSO Council become effective only 7 days after the decision is published on the ccNSO website. Do you review the decisions as soon as they are published?**

1 Yes, always	2 Yes, sometimes	3 Hardly ever	4 Never

REDRESS

Definition: the ccNSO Council makes compensations for any harms of its actions and omissions, for example, by means of policy changes, institutional reforms, resignations, etc.

10. **According to the Rules of the ccNSO (http://ccnso.icann.org/about/ccnso-rules-dec04-en.pdf) , if members disagree with a ccNSO Council decision, with a few listed exceptions, they may ask for a vote. Are you aware of this redress mechanism?**

1 Yes	2 No

11. **Is – in your view – a members vote sufficient mechanism to redress a ccNSO Council decision?**

1 yes	2 no	3 No opinion

If No opinion: Please specify

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12. **What other redress mechanisms would you suggest?**
Please specify

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FINAL REMARKS

13. **Any other comments or suggestions?**

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