

25 March 2010

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A. Purpose

The purpose of the Incident Response Working Group (IR WG) is to develop a work plan and, after adoption, assist in implementing sustainable mechanisms for the engagement of and interaction with ccTLD registries during incidents that may impact the DNS.

In considering feasible methods the IR WG should take into account and be guided by:

- The overarching requirement to preserve the security, stability, and resiliency of the DNS;
- The non-binding relationship of the ccTLD registries to any one particular entity except possibly with their own governments;
- Diversity of language, time zone, resources, and expertise;
- Particular policies and practices by which ccTLDs may be guided.

B. Scope of activities

The activities of the IR WG are limited to:

1. Defining the relevant elements of the following mechanisms:
 - a. the timely development of a repository of ccTLD contacts responsible for incident handling and emergency response;
 - b. the necessary channels of communication for incident response and proactive information sharing;
 - c. the qualification of incidents and associated escalation procedures;
 - d. the qualification and procedures for action paths
2. Identify and report the relevant parties to create the sustainable mechanisms as identified.
3. Identify and report to the ccNSO what is needed to sustain the mechanism on an ongoing basis
4. Assist the ccTLD community and ICANN in implementation of the proposed mechanism or parts of it after adoption by the Council.

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In defining sustainable mechanisms as described in 1-4, the working group will include aspects of and relations with ICANN's DNS-CERT initiative it considers to be relevant and appropriate, if any. To identify the relevancy and appropriateness of these aspects and relations the working group will seek input and feed-back from the ccTLD community and coordinate the input and feed-back from the ccTLD community on the DNS-CERT initiative.

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If issues become apparent to the IR WG that are outside of its scope, the IR WG Chair shall inform the ccNSO Chair in a timely manner so that appropriate action or remediation can be taken.

C. Membership and Experts Incident Response Working Group

Initial members of the IR Working Group are:

- Becky Burr
- Norm Ritchie (CIRA), Chair
- John Crain (ICANN, Senior Director, SSR)
- Yurie Ito (ICANN, Director, Global Security Programs)

Member of the Working Group are listed at:

<http://www.ccnso.icann.org/workinggroups/erpgwg.htm>

Chair of the working group is: [Jörg Schweiger \(.DE\)](#)

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Co-chair: [Hugo Salgado..cl](#)

The Chair of the WG is appointed by the ccNSO Council at the time of approval of the charter. The WG has appointed it's vice-chair

After adoption of the charter and setting up its internal channels of communication a call for members will be sent out. Volunteers must be associated with a ccTLD, which does not have to be member of the ccNSO. The chair of the ccNSO is an ex-officio member of the WG.

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The Chair of the WG may invite experts and observers to the WG if considered necessary by the WG. The Chair of the WG will update the ccNSO on progress of the WG and will also report progress to the ccNSO Council.

ICANN will provide adequate staff support to the IR WG and one member of the regional liaisons staff.

D. IR WG Deliverables

- Define a work plan and processes for sustainable incident response mechanisms
- Report on implementation progress at ccNSO meetings.
- Assist and report on implementation of the mechanisms.
- Publish Final Report and Recommendations
- Organise Workshops for ccTLD on Incident response at ICANN meetings

E. Omission in or unreasonable impact of Charter

In the event this charter does not provide guidance and/or the impact of the charter

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is unreasonable for conducting the business of the WG the chair of the WG will decide.

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F. Closure of the Working Group

After publication of the Final Report and Recommendations the WG will be presented for ccNSO community and Council adoption. Upon adoption of the report the WG will be closed.

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