

Profile

Project Manager, QA and Web UX Expert, involved in a broad range of web and mobile projects with a strong background in UI Design and other Visual Communications. Particularly interested in custom-made solutions, unique interactive experiences and mobile development. Usability Course Lecturer. Active Advocate for Georgian Web Community.

Work Experience

Chief Web Design Expert

WorldSkills Georgia (International)

2012 – Present

- Deputy Chief Expert at EuroSkills (Spa, Belgium)
- Expert at WorldSkills International Competition (Leipzig, Germany)
- Expert at WorldSkills International Competition (São Paulo, Brazil)
- Georgian National Web Design Competition Coordination

Head of Development

ITDC (Tbilisi, Georgia)

2006 – Present

- High Profile Client Relations and Strategic Consulting
- Head of Creative Unit
- Web Development Unit Management
- Full Development Process Involvement from Planning to Deployment

Web Presence Manager

Canadian Antler Design (Winnipeg, Canada)

2009 – Present

- Design and Development of 6 different company websites
- SEO Optimization
- e-Commerce Presence Management on different platforms
- Product Digital Visualization Management

Project Facilitator

National Center For Educational Quality Enhancement (Tbilisi, Georgia)

2013 – 2015

- Web & Mobile Development VET Standard Development
- Web & Mobile Development VET Modular Program Development
- Infrastructure Standard Development
- Workgroup Project Management

Technical Support Analyst

Convergys, AT&T / Comcast Division (Winnipeg, Canada)

2001 – 2005

- Assistant Manager (Tier 2 Support Team)
- Creative Solutions Generator for over 50 Floor Agents
- Technical Support Solutions Management (5 million active users)
- Customer Service & Billing Issue Analysis

Skills

- Georgian, English, Russian Native Speaker
- DSLR Photographer and Photoshop Professional
- Electronic Music Producer and DJ
- Amateur Videographer and Editor

Notable Accomplishments

- Co-Authored Georgian Vocational Education Standards and Curriculum for Web Design, Web Development and Mobile Development
- Co-Authored Web Design Vocational Training Text Book
- Author and Lecturer of Web Usability and UX Course
- Mentored and Helped Jump-Start Several Careers in Web Development Area
- Represented Georgia as Expert on International Competition at WorldSkills
- Trained Georgian Competitors for International Web Development Competition
- Managed a Leading Web Development Team in Georgia for 10 years
- Managed over 300 Web and Mobile Development Projects
- Author of Several Large Web Project Development Plans
- Author of ITDC CMS Video Training and User Manual
- Helped with AT&T / Comcast Technical Merger (Awarded)

Notable Projects

- Learning Management System (LMS) development for universities with 20,000 active daily users. System includes hundreds of different internal workflows, full billing integration and complex report generation.
- Content Management System (CMS) development for large web projects. Used on over 300 large projects, with clients from government, non-profit and business sectors.
- Recruitment Management System (RMS). UNDP Georgia uses this system for vacancy announcements, applicant tracking and internal application review process.

Notable Clients

Government

- President of Georgia
- Parliament of Georgia
- Chancellery of the Government of Georgia
- Ministry of Foreign Affairs of Georgia
- Ministry of Justice of Georgia & Public Service Hall
- Ministry of Sport and Youth Affairs of Georgia
- Ministry of Labor, Health and Social Affairs of Georgia
- Ministry of Environment and Natural Resources Protection of Georgia
- Georgian Central Election Commission

Business

- Evex
- Bank of Georgia
- Liberty Bank
- Bank Republic Société Générale Group
- TBC Bank
- Toyota Caucasus
- Hyundai Georgia
- Volkswagen Georgia
- Gulf Georgia
- Aldagi
- GPI Holding

NGO

- United Nations Development Programme in Georgia (UNDP)
- Open Society Georgia Foundation (OSGF)
- Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ)
- United States Agency for International Development (USAID)
- National-Democratic Institute (NDI)
- EU-Georgia Business Council
- Georgian Democracy Initiative

Education

- Ilia State University
- Caucasus International University
- Sokhumi State University
- Georgian National Museum
- National Archives of Georgia
- National Center For Educational Quality Enhancement

Media

- TV Channel PIK
- World Sport
- Night Show Studios
- DIS Pictures
- Radio Dardimandi