Kristina Hakobyan

Executive director/ Project coordinator

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SKILLS

- Communication
- Leadership
- Team management
- Negotiations
- Personal organization
- Risk management
- Transparency
- Flexibility
- Problem solving

EXPERIENCE

National Academy of sciences of RA, Yerevan - *Typist, Text editor*

March 1995 - June 1995

- Managing and editing texts and documents

Silentium LLC, Yerevan - *Clerk*

June 1995 - March 1996

- Managing all documents, emails, calls

Online Plus LLC, Yerevan - *Customer Care in Service Center*

May 2010 - September 2010

- Supporting customers before, during and after a purchase

Global Ar-Net LLC, Yerevan - *Customer Care*

October 2010 - April 2012

- Managing all stuff with customers in domain registration services (creating agreements, domain registrations/renewals)

GlobalAR LLC, Yerevan - *Customer Care/ Customer care department supervisor*

April 2012 - May 2015

- Managing all stuff with customers in domain registration services (creating agreements, domain registrations/renewals)
- Supervising Customer care department.

Global AR LLC, Yerevan - *Executive Director*

May 2015 - February 2016

- Formulating and successfully implementing company policy
- Performance of the company, as dictated by the board's overall strategy
- Reporting to the Chair or board of directors

Global AM LLC, Yerevan - *Executive Director/ Project Coordinator*

February 2016 - Present

- Working on ccTLD's integration to GlobalR.com platform
- Managing GlobalR.com project (registry service for .AG, .AM, .BY, .BZ, .GE, .LC, .ME, .MN, .PR., .SC, .VC ccTLDs)
- Formulating and successfully implementing company policy
- Performance of the company, as dictated by the board's overall strategy
- Reporting to the Chair or board of directors

EDUCATION

School N 28, Yerevan - *Elementary, High degree*

September 1980 - May 1990

"David Anhakht" Humanitarian University - *Magistry, Specialist in English Studies*

September 1990 - May 1995

ISOC AM Arbitrage Courses

April 2018 – June 2018

PERSONAL DATA

- Married since **April, 1995**
- Have two sons

ADDITIONAL ACTIVITIES

September 2015 attended **TLDCON** as a participant in Yerevan, Armenia

September 2016 attended **TLDCON** as a participant in Tbilisi, Georgia

October 2016 attended **ARMIGF** as a participant in Yerevan, Armenia

October 2017 attended **ARMIGF** as a participant in Yerevan, Armenia

October 2017 attended **ENOG14** as a Fellow in Minsk, Belarus

November 2017 attended **RIPE NCC IPv6 Hackathon** as a Fellow in Copenhagen, Denmark

February 2018 attended **Internet Fundamentals and Data Analytics RIPE NCC Workshop** as an invited guest in Yerevan, Armenia

March 2018 attended **NASIG2018** as a student in San Juan, Puerto Rico

March 2018 attended **ICANN61** as a Fellow in San Juan, Puerto Rico

May 2018 attended **SEEDIG2018** as a Fellow in Ljubljana, Slovenia

May 2018 co-founder of **Internet Society Armenia Chapter**

June 2018 attended **EuroDIG2018** as a participant in Tbilisi, Georgia

June 2018 attended **Regithon2018** as a participant in Tsaghkadzor, Armenia

June 2018 attended **DigiTec Business Forum** as a participant in Yerevan, Armenia

September 2018 attended **TLDCON** as a participant in Jurmala, Latvia

September 2018 attended **RIPE NCC Regional Meeting** as a panelist in Almaty, Kazakhstan

September 2018 attended **6th International Research and Practice Conference «Digital transformation of the telecom business and 5G - the basis of digital economy»** as a speaker in Almaty, Kazakhstan

October 2018 attended **CENTR Registrar Day** as a participant in Brussel, Belgium

October 2018 attended ICANN63 as a Fellow in Barcelona, Spain

November 2018 attended Global IGF Village Booth in Paris, France

November 2018 attended Nordic Domain Days as a participant in Stockholm, Sweden

December 2018 attended DNS Forum as a panelist in Moscow, Russia

January 2019 has been selected as SEEDIG Ambassador for this year

March 2019 attended **ICANN64** as a Fellow in Kobe, Japan

March 2019 has been elected as a Board member to **ISOC AM** (ccTLD Manager)

LANGUAGES

Armenian - *Native language*

Russian - *Fluent (listening, speaking, reading, writing)*

English - *Fluent (reading, writing), Conversational (listening, speaking)*

OTHER INTERESTS

Sport, Music, Politic, Social work