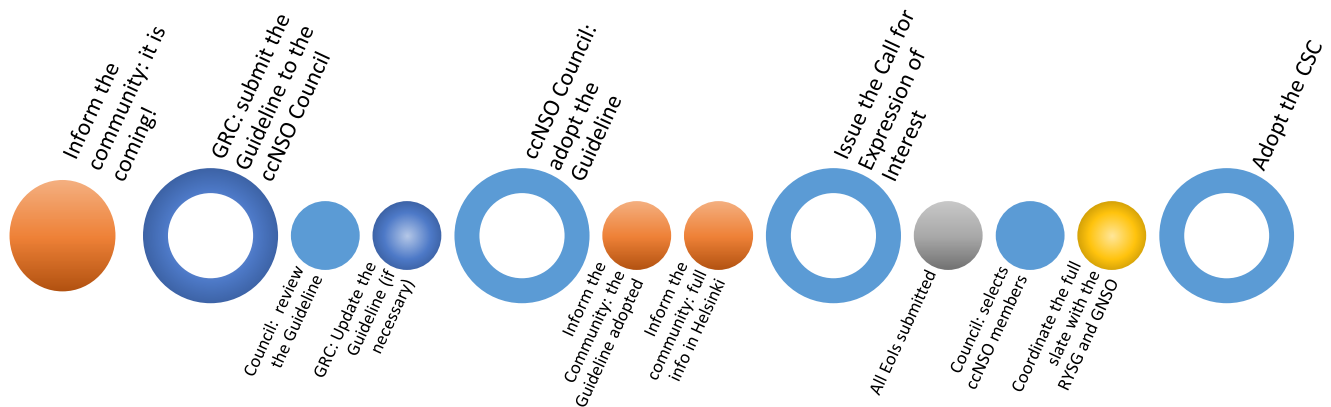


# Information Sheet: Adoption of the Customer Standing Committee

## Milestones:

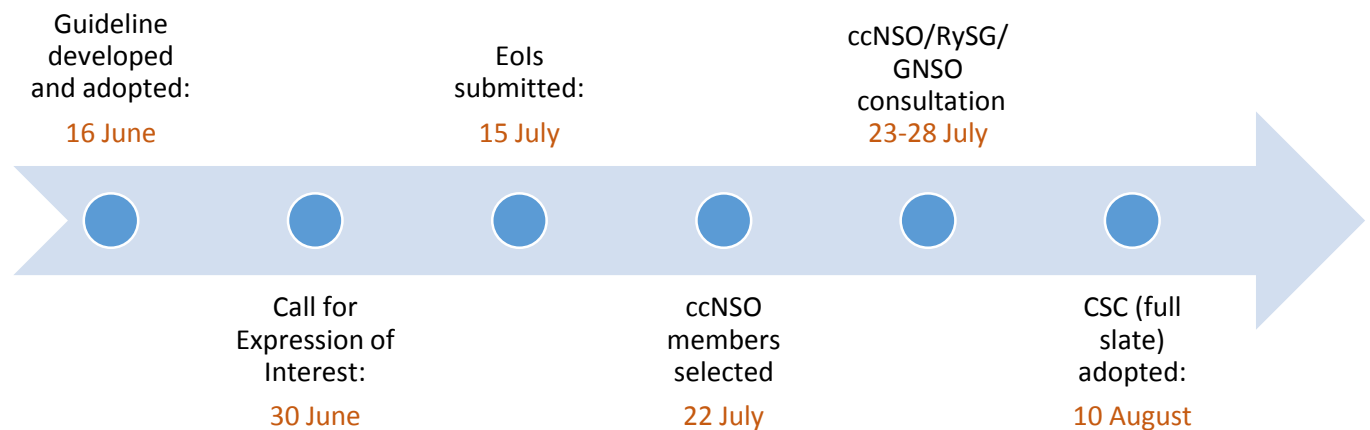
We need to:

- provide as much information as possible to the community
- adopt our internal procedures (Guideline: ccNSO Actions Respecting the Customer Standing Committee)
- issue the Call for Expression of Interest
- select ccNSO members to the CSC
- coordinate the final composition with the RySG and GNSO and adopt the full slate of the CSC<sup>1</sup>.



## Timeline:

The CSC must be adopted by the ccNSO Council and the GNSO Council by 10 August. Here is the proposed timeline for the ccNSO:



<sup>1</sup> The exact mechanism of coordination is still being discussed with representatives of the GNSO and will be defined more precisely later

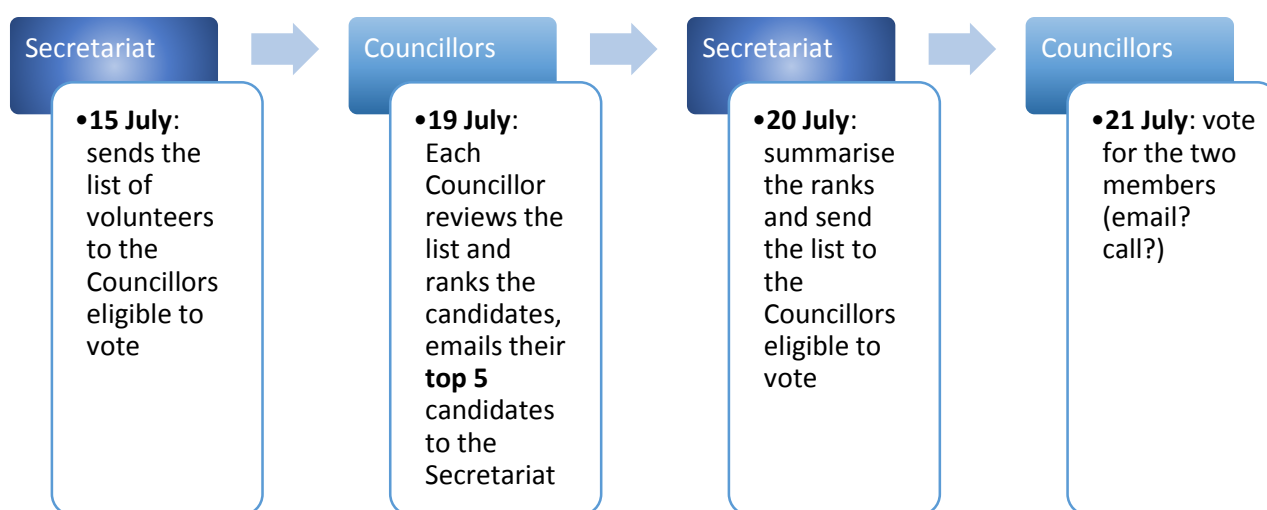
While the ccTLD and gTLD members will be appointed by the ccNSO and RySG respectively and liaisons by their applicable groups, ccTLD or gTLD registry operators that are not members of these groups will be eligible to participate in the CSC as members or liaisons. The ccNSO and RySG should consult prior to finalizing their selections with a view to providing a slate of members and liaisons that has, to the extent possible, diversity in terms of geography and skill set.

## For discussion

How the ccNSO Council will:

- 1) Select the ccNSO members for the CSC
- 2) Approve the full slate of the CSC.

### Selection of ccNSO members



The Councillors eligible to vote must take into account also the diversity of the ccTLD community:

- Geographic regions;
- Gender diversity;
- Type, experience and size of ccTLD manager.

#### Questions:

- How to ensure diversity? What to do if our top 2 candidates are a) from the same region, b) both are not willing to serve 3 years?
- How to vote for the final selection of 2 ccNSO members to the CSC (email or call)? How to ensure quorum in any case?

### Adoption of CSC

After all the SO/ACs have submitted their candidates (22 July) the ccNSO Council is required to consult with the RySG with a view to providing a slate of members and liaisons that has, to the extent possible, diversity in terms of geography and skill set. This consultation needs to take place somewhere between 23 July and 28 July.

There are three ways to do that:

- 1) The **full ccNSO Council** selects the final slate in consultation with the RySG (email or call) and the GNSO Council and votes on the full slate (email or call)

- 2) The ccNSO Council nominates a **sub-committee of Councillors** (e.g., 1 Councillor per region and 1 NomCom appointed Councillor) to select the final slate in consultation with the RySG and the GNSO Council and the **full ccNSO Council** votes on the full slate (email or call).
- 3) The ccNSO Council nominates a **sub-committee of Councillors** (e.g., 1 Councillor per region and 1 NomCom appointed Councillor) to select the final slate in consultation with the RySG and the GNSO Council and authorizes the **sub-committee** to adopt the full slate.

### Pro's and Con's

ccNSO Council	Sub-Committee and ccNSO Council	Sub-Committee
Every Councillor can participate in discussions	The efficient way to discuss the full slate with the RySG	The most efficient way to communicate with the RySG
Might be difficult to ensure quorum	All the Councillors can participate in the final discussion	Easier to ensure quorum
Complicates coordination with the RySG	Might be difficult to ensure quorum for the final adoption on ~10 August	The final decision is carried out by 6 Councillors only

### Question:

- Which option should we choose?

## Next Steps

ICANN will release an announcement shortly to request the SOs and ACs to appoint members and Liaisons, each in accordance with its own rules and procedures.

Most likely the ccNSO Council is requested to adopt internal procedures (Guideline: ccNSO Actions Respecting the Customer Standing Committee) at the next ccNSO Council meeting (16 June).

It is also anticipated that the ccNSO call for expression of interest will be launched at the end of the Helsinki meeting.

## Communication

### Initial Announcement

Following the ICANN announcement the ccNSO Council should inform the ccTLD community that the ccNSO will issue a call for expression of interest on 30 June to find volunteers to serve as members of the Customer Standing Committee. This announcement should include a brief description of the CSC. The announcement should also include a brief description of the skill set and other requirements looked for.

The final message to be included needs to be that the procedure will be documented in a Guideline to ensure transparency and clarity, and expected timeline.

This ccNSO Council announcement should go to the following lists: ccNSO Members list, ccTLD community email list, and ccTLD World list.

The Regional Organisations should be requested to share the announcement as well on their respective lists.

The Announcement will be posted on the ccNSO website.

## Information about the process

Following the approval of the *Guideline: ccNSO Actions Respecting the Customer Standing Committee* the ccNSO Council should inform the ccTLD community about the process, requirements and timeline.

## Explanation at the Helsinki meeting

As part of the session on implementation of the CWG Stewardship proposal, the CSC, its role, and membership selection will be presented to the ccTLD community present.

## Call for Expression of Interest

Assuming Council adopts the Guideline at its meeting on 16 June 2016, a call for expression of Interest will go out after the session in Helsinki. This announcement will contain:

- Timeline, including end-date for submission, and anticipated decision making timeline.
- Requirements and relevant required documents (CV, letter of support employer, etc.)