

14 May 2024

RE: Request for Appointment of Members, Liaisons and Alternates to the Customer Standing Committee

To:

Alejandra Reynoso, Chair, Country Code Names Supporting Organization (ccNSO) Council

Gregory DiBiase, Chair, Generic Names Supporting Organization (GNSO) Council

Jeff Osborn, Chair, Root Server System Advisory Committee (RSSAC)

Nicolas Caballero, Chair, Governmental Advisory Committee (GAC)

Oscar Robles, Chair, Address Supporting Organization (ASO)

Ram Mohan, Chair, Security and Stability Advisory Committee (SSAC)

Samantha Demetriou, Chair, Registries Stakeholder Group (RySG)

Dear Chairs,

As of 30 September 2024, the following members, liaisons, and alternates of the [Customer Standing Committee](#) (CSC) will complete their term:

Brett Carr, member

Appointing Organization: ccNSO

Term: 2022 – 2024

Rick Wilhelm, member

Appointing Organization: RySG

Term: 2022 – 2024

Ken Renard, liaison

Appointing Organization: RSSAC

Term: 2022 – 2024

Gloria Atwine Katuuku, liaison

Appointing Organization: GAC

Term: 2022 – 2024

Abdalmonem Galila, alternate

Appointing Organization: ccNSO

Term: 2023 – 2024

Hiro Hotta, alternate

Appointing Organization: RSSAC

Term: 2023 – 2024

Tracy Hackshaw, alternate

Appointing Organization: GAC

Term: 2023 – 2024

Other current vacant optional seats:

The following optional seats are currently vacant as the respective groups have chosen not to appoint these in the past:

- **RySG** alternate seat (1)
- **SSAC** liaison seat (1) and alternate seat (1)
- **ASO** liaison seat (1) and alternate seat (1)

In addition, each of the appointing organizations may appoint one alternate to ensure the CSC attendance requirements are met. If an appointee (member or liaison) is not able to be present at a meeting and has informed the alternate and the CSC chair accordingly, an alternate may take on the role of the appointee (member or liaison).

Please initiate your respective group's processes to appoint members, liaisons, and alternates to these seats. Liaison and alternate appointments are optional (albeit strongly encouraged).

CSC appointments will be for a **two-year period with the option to renew for up to two additional two-year terms**. Participation in the CSC is voluntary. The CSC is expected to perform most of its work telephonically and via email.

Candidates should review the [CSC Candidates Qualification Requirements](#) for details about candidate selection and the [CSC Charter](#) to understand the scope of the requirements and duties. The [CSC onboarding deck](#) may also be a helpful resource. As noted in the Charter, all

candidates are required to submit an Expression of Interest (template attached) and should also include a resume or biography in support of their Expression of Interest.

Please notify ICANN org of your member, liaison, and alternate appointments, or your decision not to appoint optional roles, by **Friday 26 July 2024** at csc-eoi@icann.org. A timeline of key activities and dates in the overall appointment process is included below for reference. If you have questions or need additional information, please do not hesitate to contact me.

Sincerely,

Jennifer Bryce

Project Manager, Office of the Chief Technology Officer (OCTO)

ICANN org

CC:

John Crain, SVP & Chief Technology Officer, ICANN org

Kim Davies, VP, IANA Services & President, PTI

Bart Boswinkel, VP, Policy Development & ccNSO Relations, ICANN org

Rob Hoggarth, VP, Policy Development & GAC Relations

Steve Chan, VP, Policy Development & GNSO Relations, ICANN org

Mary Wong, VP, Strategic Policy Management, ICANN org

Steve Sheng, Sr. Director, Policy Development & Technical Community Relations, ICANN org

CSC Elections: Key Dates and Activities (2024)

Date	Activity
14 May	ICANN org sends the request for appointment of members, liaisons, and alternates to the Customer Standing Committee to the appointing Chairs.
14 May – 26 July	<p>Appointing organizations select members, liaisons, and alternates in accordance with their own internal processes.</p> <ul style="list-style-type: none"> • All candidates are required to submit an expression of interest to the appointing organization. • The ccNSO and RySG should consult prior to finalizing the selection of members.
By 26 July	Appointing organizations notify ICANN org of member, liaison, and alternate appointments, or decision to not appoint the optional roles. Notifications should be sent to csc-eoi@icann.org .
By 29 July	ICANN org submits new CSC slate to the ccNSO and GNSO for approval.
By 25 September	ccNSO and GNSO notify ICANN org of approved slate.
By 26 September	ICANN org notifies CSC of new member, liaison, and alternate appointments.
1 October	New member, liaison, and alternate terms begin.