

Agenda item 10 IANA Consultations

IANA consultations

IANA has opened a public consultation on Monday, Nov 26, 2012 on the IANA Customer Service Complaint Resolution Process was posted. In principle public comments will close of comment period is 2 January 2013.

By Mid –December draft root zone user documentation is targeted for public consultation. The list of user documentation for which feedback will be requested includes:

- (1) Delegation and Redelegation request process,
- (2) NS change request process,
- (3) DS change request process,
- (4) Glue change request process,
- (5) Administrative and Technical Contact change request process

According to the current IANA functions contract between ICANN and the United States Department of Commerce, NTIA a public consultation from all interested and affected parties is called for to help satisfy the following objective:

C.2.9.2.g The Contractor shall work with NTIA and collaborate with all interested and affected parties as enumerated in Section C.1.3 to establish and implement within six (6) months after date of contract award a process for IANA function customers to submit complaints for timely resolution that follows industry best practice and includes a reasonable timeframe for resolution.

Proposed Actions

1. The Council is suggested to request an extension of the first deadline (2 January) and also of the of the duration of the forthcoming public consultation periods to meet the timelines for a ccNSO response (at least 6-7 weeks).

2. The ccNSO Council initiates the ccNSO Statement procedure for the current and all forthcoming IANA public consultations as noted above.

In order to be able to timely submit a response to all public comment requests it is suggested that a drafting team will be formed from members of the Technical WG and the FoI WG. This team will be acting as drafting team according to the Guideline on ccNSO Statements.

Background involvement Technical WG and FoI WG

The Tech WG is mandated to interact with IANA, absorbing the work of the former IANA WG. According to its charter the ccNSO Technical WG shall liaise with the Internet Assigned Numbers Authority ("IANA") and:

- Monitor the ccTLD related services provided by IANA;
- Make recommendations with regards to the provision of such services;

- Provide information and input to the CCNSO and ccTLDs on matters of relevance to IANA and ccTLDs; and
- Facilitate discussions on issues relating to IANA.

Although the FoI WG is in principle not dealing with operational procedures and practices, the distinction between policy, practice and operational procedure is not always clear. One the work items of the FoI WG is to recommend on IAAN reporting (in particular pertaining to delegation and re-delegation of cccTLD's)

Chairmanship needs to be determined.