What are the key issues and concerns that need to be addressed to improve ccNSO onboarding within a year?

Improve Marketing of ccNSO

Customer experience

Take into account specific nature of cNSO

Increase regular follow-up or out reach during onboarding

Marketing research

Increase the value of the onboarding program

Improve clarity of ccNSO and work of the ccNSO

Increase communicati about onboarding

Improve data gathering on member painpoints

Increase easy to acces training material

Improve ccNSO related information

Improve WG information

Increase direct link between issues of ccTL:Ds and sessions

Improve process information

Improve session information

Increase understanding logic of meetings

Increase use of real onboarding experiences

Increase the onboarding scenario's

Increase number of use cases (reflect diversity of onboading)

Increase the people of ccTLD to participate

Increase and improve measurement of onboarding

Improve measures of impact onboarding program

Increase number of liaisons from ccNSO to others

Increase more ccTLD's to join ccNSO work (IDN ccTLD's ... etc.)

Increase value to employer (show employer)

Increase validation of attendance

Increase the number of ccNSO liaisons to other communities within ICANN umbrella

Increase engagement with fellows and NextGen particitants

Provide recognition of attendance to show to employer