

14 October 2021

RE: Customer Standing Committee Effectiveness Review

Alejandra Reynoso
Chair, ccNSO Council

Philippe Fouquart
Chair, GNSO

Dear Alejandra and Philippe,

Thank you for your [letter](#) of 30 September 2021 regarding the Customer Standing Committee (CSC) Effectiveness Review.

The Board thanks the ccNSO and GNSO Councils for initiating the Review, and the members of the CSC Effectiveness Review Team for volunteering their time and effort to this important work. We look forward to the outcomes of the Review.

In the meantime, please keep us informed of the Review Team's progress and do let us know if we can support its work in any way.

Sincerely,



Maarten Botterman
Chair, ICANN Board of Directors