**Approval of the process for the Customer Standing Committee (CSC) Effectiveness Review and appointment of GNSO representatives**

WHEREAS:

1. The Customer Standing Committee (CSC) was established as one of the post IANA Transition entities and conducted its first meeting on 6 October 2016.
2. The ICANN Bylaws, Section 17.3 (b) states, “The effectiveness of the CSC shall be reviewed two years after the first meeting of the CSC; and then every three years thereafter. The method of review will be determined by the ccNSO and GNSO and the findings of the review will be published on the Website.”
3. On 27 June 2018, in the process of adopting the amended CSC Charter as required by the ICANN Bylaws, Section 17.3 (c), the Council [resolved](https://gnso.icann.org/en/council/resolutions#201806) that it, “… notes the recommendation in the Final Report that the ccNSO and GNSO Councils conduct an analysis of the requirements of the IANA Naming Function Review and the CSC Effectiveness Review with a view to creating synergies and avoiding overlap, and has appointed two Councilors to conduct the recommended analysis in cooperation with two representatives from the ccNSO.”
4. Donna Austin and Philippe Fouquart, as the two appointed GNSO Councilors, and Debbie Monahan and Martin Boyle from the ccNSO, have met and discussed the requirements of the IANA Naming Function Review and the CSC Effectiveness Review and explored a number of options for addressing any potential or perceived overlap.
5. These discussions have concluded that the most practical and efficient path forward is for the ccNSO and GNSO to each appoint two members to conduct the CSC Effectiveness Review that will consider the effectiveness of the CSC in performing its responsibilities as outlined in the CSC Charter and that the findings of the Review, as adopted by both the GNSO and ccNSO Councils, will become an input to the IANA Naming Function Review.
6. This is on the basis that the recently concluded CSC Charter Review established that the CSC is working well and is non-controversial; the Final Report of the CSC Charter Review provides a good platform from which to conduct an effectiveness Review; and that the primary purpose of the IANA Naming Function Review is to review the performance of PTI in performing the IANA Function and therefore is not likely to spend too much time reviewing the effectiveness of the CSC.

RESOLVED:

1. The GNSO Council approves the method of review as suggested;
2. The GNSO Council appoints Donna Austin and Philippe Fouquart as the GNSO Council representatives of the CSC Effectiveness Review; and
3. The GNSO Council requests that the GNSO Secretariat notify ICANN Org no later than 30 September that the GNSO has approved of the method of review and GNSO representatives for CSC Effectiveness Review.