Some thoughts on “what’s next”

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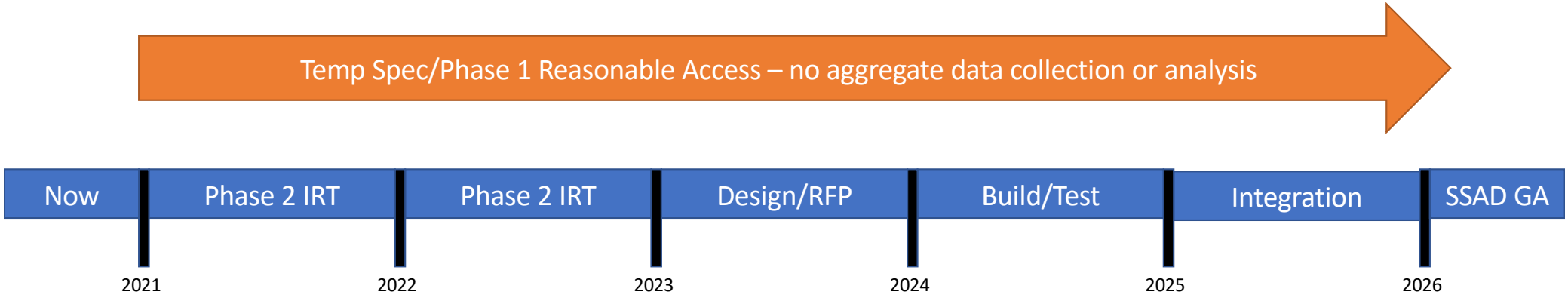
October 15, 2020

Even with completion of the Phase 2 Final Report…..

GA = General Availability

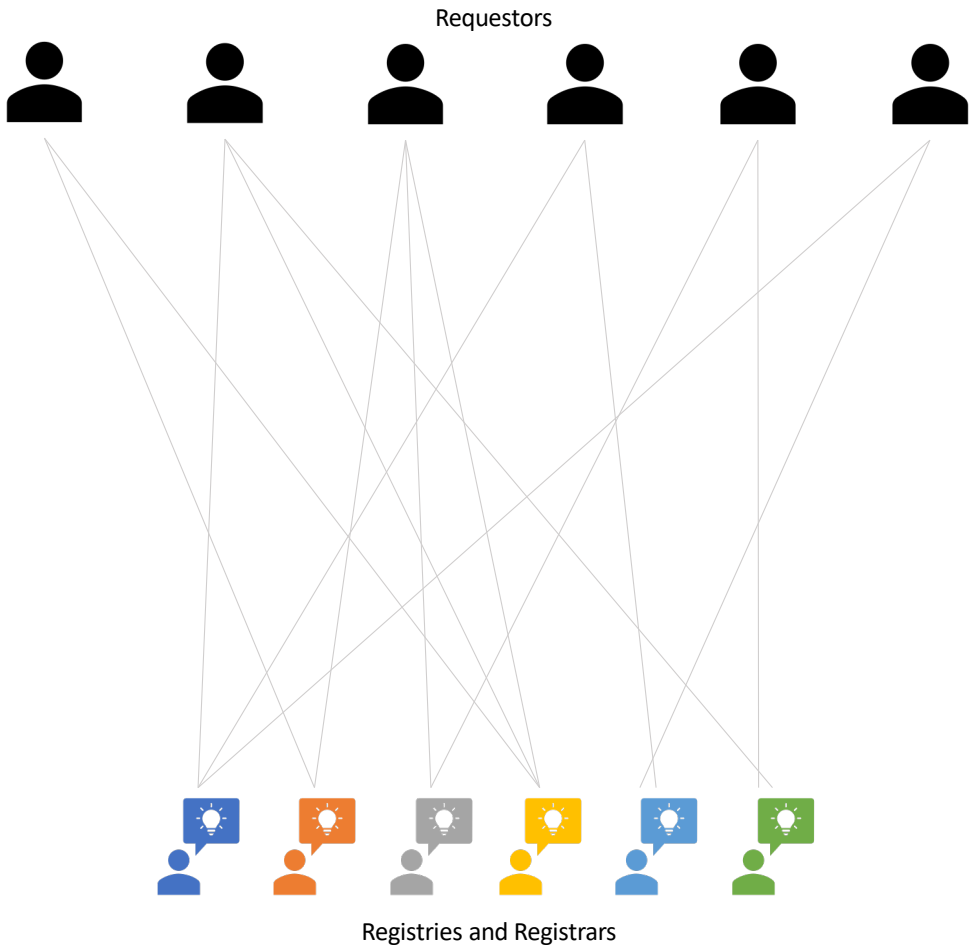
… there is so much work to do.

Even with completion of the Phase 2 Final Report…..

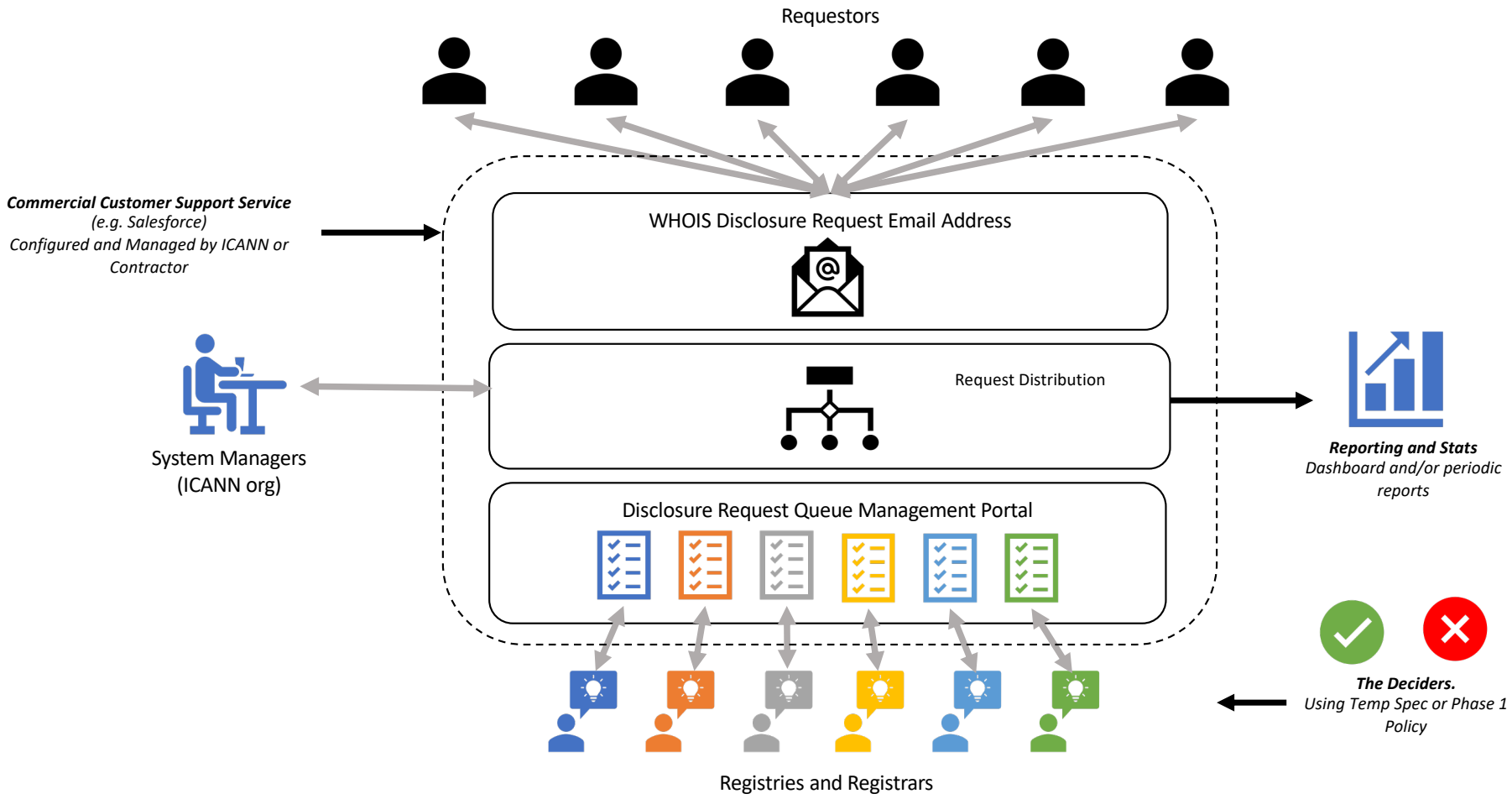


… there is so much work to do.

Temp Spec/Phase 1 Reasonable Access



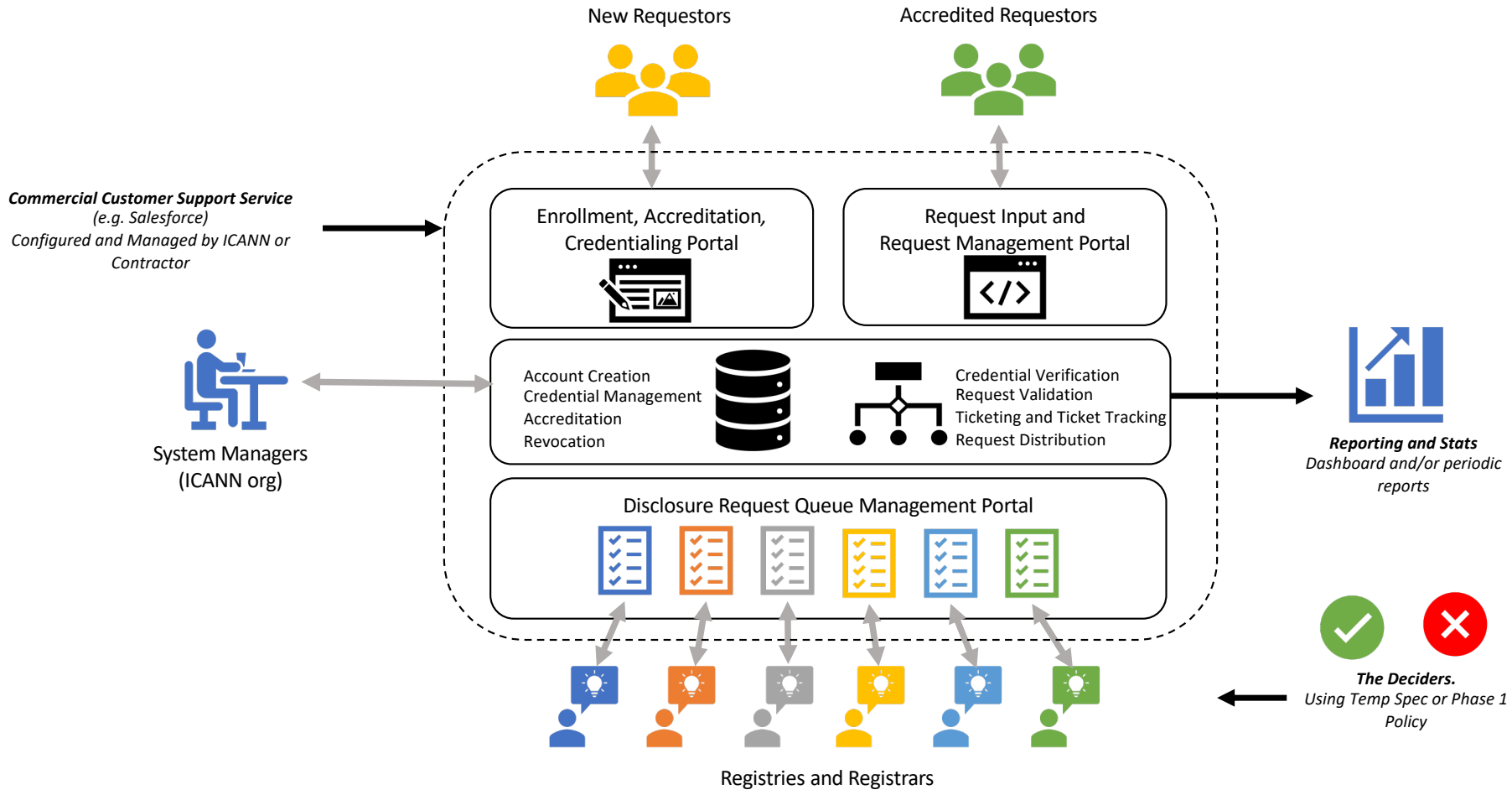
WHOIS Disclosure Request Ticketing System



Can something like this evolve into an SSAD?

- Yes
  - Any future SSAD has a ticketing system like this at its core.
  - We do not need to build a custom/bespoke SSAD from scratch.
  - We can spin up a Salesforce (or equivalent) system now – and improve it (evolve) over time.

WHOIS Disclosure Request Ticketing System



Continued Evolution (within policy)

- Support Temp Spec now (Slide 4)
- Support Phase 1 when IRT completes - if not sooner. (Slide 4+)
- Evolve to support Phase 2 policy over time (Slide 6+)
  - Centralization
  - Automation
  - Auditing
  - Etc.
- No need for a “big bang” development plan.
  - Start simple
  - Leverage existing capabilities and infrastructure.
  - Build, improve and evolve those capabilities and infrastructure over time as needed and learn as we go.