

Thank you for your interest in the Customer Standing Committee (CSC).

This template is developed specifically for completion by GNSO (Registrar Stakeholder Group or Non-contracted Parties House of the GNSO) CSC liaison candidates. In addition to completing this template, please provide a copy of your resume or curriculum vitae. If available, please also provide the link to your ICANN Statement of Interest (SOI).

Your responses will initially be considered by a GNSO Council Selection Committee, which has been authorized by the GNSO Council to review the Expressions of Interest and identify a preferred and secondary CSC liaison candidate. Please note that in addition to the requisite skills set out below, geographic and gender diversity also will be considered in the overall composition of the CSC. To that end, the GNSO also will identify a secondary candidate.

The full GNSO Council will be responsible for the final selection/s.

Please complete the following information and send it to the GNSO Secretariat at: gnsso.secretariat@gnsso.icann.org (or csc-eoi@icann.org).

If you have any questions please send these to gnsso.secretariat@gnsso.icann.org.

Name:

Affiliation:

(Registrar Stakeholder Group or Non-contracted Parties House of the GNSO)

Location:

Nationality:

Gender (Optional):

I. Skill set and experience

Please provide responses to each of the following criteria:

1. Direct experience with, and knowledge of, the IANA naming function.

2. Analytical skills, including ability to interpret quantitative and qualitative evidence as well as capacity to draw conclusions purely based on evidence.

3. Able to work and communicate in written and spoken English.

4. Effective communication skills.

5. Experience in managing and/or participating in committees (e.g. meeting coordination, reporting, and escalation) in order to contribute meaningfully to CSC processes.

6. Demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making, and productive negotiation.

7. Please specify any other skill set or experience that you believe may be relevant to CSC's work.

II. Interest

8. Please explain your interest in becoming involved in the CSC.

III. Understanding of Purpose of CSC

9. Please explain your understanding of the purpose of the CSC.

IV. Time Commitment

CSC members and liaisons must be able to participate in monthly meetings. It is expected that members and liaisons must attend a minimum of nine meetings in a one-year period, and must not be absent for more than two consecutive meetings. Failure to meet this requirement may result in the Chair of the CSC requesting a replacement from the respective organization. Outside of the monthly meetings, members and liaisons may also be required to participate in other CSC processes such as:

- Providing updates, no less than three per year, to the direct customers of the IANA naming function. These updates may be provided to the GNSO Council during ICANN meetings or on an adhoc basis as circumstances demand.
- On an annual basis or as needed basis, conduct a consultation with the IANA Functions Operator, the primary customers of the naming services, and the ICANN community about the performance of the IANA Functions Operator.
- Carry out required work related to CSC procedures and processes (e.g., review drafts of communications to the ccNSO and GNSO Councils, interact with IANA Function Operator to investigate an issue/problem, work with IANA Function Operator to finalize remedial action procedures, draft CSC operational procedures).

Members and liaisons **must be available starting 15 August 2016** to perform pre-work such as working with the IANA Function Operator to finalize remedial action procedures, drafting CSC operational procedures, and collaborating with ICANN to create an online portal/workspace for the CSC.

Members and liaisons will serve a two-year term with the option to renew for up to two additional two-year terms. At least half of the inaugural members and liaisons will be appointed for an initial term of three years to provide for continuity and knowledge retention. This will be decided by the CSC, once it is established. Subsequent terms will be for two years.

Please indicate whether you understand the time commitment required to participate in the CSC.

I understand the time commitment required to participate in the CSC, and can commit to this role.

Please provide any additional information or comment regarding your availability.

V. Conflict of interest

The ICANN Bylaws make clear that ICANN must apply policies consistently, neutrally, objectively, and fairly, without singling any party out for discriminatory treatment; which would require transparent fairness in its dispute resolution processes. Members of the CSC will be required disclose any conflicts of interest with a specific complaint or issue under review by the CSC.

I understand that I will be required to disclose any conflict of interest with a specific complaint or issue under review by the CSC.

I understand that I may be excluded from discussion of a specific complaint or issue if the majority of CSC members and liaisons deem that my participation has a conflict of interest.

VI. Supporting documents

Please attach your resume, curriculum vitae, or biography to this expression of interest.