



IANA TRANSITION IMPLEMENTATION

GNSO Obligations as they relate to the
Customer Standing Committee (CSC)

CSC Charter

- ▶ The CSC Charter was an element of the IANA Transition Proposal that was provided to the NTIA.
- ▶ It is the document that guides the establishment of the inaugural CSC and from which the selection process has been developed.
- ▶ The CSC Charter is available at:
 - ▶ https://www.icann.org/iana_imp_docs/41-csc-charter-v-v1
- ▶ ICANN has also established a web presence for the CSC
 - ▶ <https://www.icann.org/stewardship-implementation/customer-standing-committee-csc>
- ▶ NTIA has given ICANN until 12 August 2016, to, among other things, establish the CSC

| Entity | Description | Occurrence | GNSO Obligation |
|-----------------------------------|---------------------------------------|---|--|
| Customer Standing Committee (CSC) | To monitor the performance of the PTI | On-Going, but initial selection immediate | <ul style="list-style-type: none"> <li data-bbox="1195 264 1954 506">  Select a Liaison from the GNSO (non-registry) to serve on the CSC. The appointment of a Liaison is not mandatory. <li data-bbox="1195 535 1954 1129">  The GNSO and ccNSO must approve the full membership of the CSC. It is not the role of the GNSO and ccNSO to question the validity of any recommended appointments, but will take into account the overall composition in terms of geographic diversity and skill sets. |

Composition of the CSC

- ▶ The GNSO is responsible for selecting one non-registry liaison for the CSC. However this position is not mandatory.
- ▶ The GNSO, in conjunction with the ccNSO is also responsible for approving the full membership of the CSC. It is not the role of the ccNSO and GNSO to question the validity of any recommended appointments, but rather consider the overall composition in terms of geographic diversity and skill sets.
- ▶ CSC Composition

| Members | Liaisons |
|---|--|
| Two gTLD Registry Operators (mandatory) | One Liaison from IANA Functions Operator (mandatory) |
| Two ccTLD Registry Operators (mandatory) | 1 x GNSO (non-registry) |
| One TLD operator not considered a ccTLD or gTLD | 1 x ALAC |
| | 1 x ASO |
| | 1 x GAC |
| | 1 x RSSAC |
| | 1 x SSAC |

CSC Selection Criteria

- ▶ The CSC should be kept small and comprise representatives with direct experience and knowledge of the IANA naming functions.
- ▶ The Membership Selection Process contained in the Charter, requires that potential candidates submit an Expression Of Interest that addresses the following questions:
 - Why they are interested in becoming involved in the CSC
 - What particular skills they would bring to the CSC
 - Their knowledge of the IANA Functions
 - Their understanding of the purpose of the CSC
 - That they understand the time necessary required to participate in the CSC and can commit to this role.
- ▶ Interested candidates should also include a resume or curriculum vitae or biography in support of their EOI.

Additional attributes of candidates

The Mission of the CSC is to, inter alia, ensure continued satisfactory performance of the IANA function for the direct customers of the naming services.

This will be achieved through regular monitoring by the CSC of the performance of the IANA naming function against agreed service level targets and through mechanisms to engage with the IANA Functions Operator to remedy identified areas of concern.

In order to fulfil the mission, potential candidates should possess the following skills:

- ▶ effective communication skills and the ability to communicate in written and spoken English;
- ▶ experience in managing and/or participating in committees (e.g. meeting coordination, reporting, and escalation) in order to contribute meaningfully to CSC processes; and
- ▶ demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making, and productive negotiation.

Diversity in terms of skillset and geography will also be a factor in selecting candidates.

GNSO Selection Committee

- ▶ In accordance with the CSC Charter, each Liaison of the CSC is to be selected in accordance with the process of each SO/AC. As the GNSO does not have a process, one needs to be developed.
- ▶ A possible approach is outlined below:
 - ▶ On 1 June, ICANN sent a request to ICANN SO/ACs and the RySG to initiate the respective process to select the requisite members and liaisons. This communication was sent to James Bladel, who in turn sent this to the Council list.
 - ▶ A separate call for expressions of interest (EOI) should be circulated by the GNSO Secretariat to the GNSO Council list with the intention that Council members will distribute to their respective SGs/Cs.
 - ▶ A draft template has been developed for the consideration of the Selection Committee. If approved, this template would be attached to the call for expressions of interest for interested candidates to complete and submit to the GNSO Secretariat or to csc-eoi@icann.org
 - ▶ The Selection Committee should develop a process for evaluating candidates against the identified criteria, such as a matrix of key criteria and agreed scoring system for candidate evaluations.
 - ▶ Selection Committee to meet (teleconference) and make final selection(s). Suggest that candidates be ranked and that top four be part of discussion with the GNSO Council; with two final candidates put forward in order to meet the diversity requirement.

ccNSO/GNSO Approval Process

- ▶ In accordance with the CSC Charter, the ccNSO and GNSO are required to approve the final composition of the CSC.
 - ▶ The ccNSO and GNSO Selection Committee meet to review the full slate and come to an agreement.
 - ▶ The ccNSO and GNSO Selection Committee seek agreement from their respective parties, ie the GNSO Council would ratify the final composition proposed by the ccNSO and GNSO Selection Committee.
 - ▶ Once both parties agree the slate is confirmed.
 - ▶ The ccNSO and GNSO provide a joint communication to ICANN of the approved CSC candidates.

Other considerations for the Selection Committee

- ▶ The GNSO has two roles with regard to the establishment of the CSC: it needs to select a GNSO Liaison; and it also needs to approve the full membership of the CSC along with the ccNSO.
- ▶ Do you want to make the names of all the potential candidates public, if so, you should perhaps include a note to that effect in the template.
- ▶ It is my understanding that the Selection Committee will review the GNSO candidates and make a recommendation to Council for adoption. It is suggested that a preferred and secondary candidate be selected. You may want to think about how this is communicated, or the timing of making the selections public.
- ▶ This is to assist in fulfilling the requirement for diversity in terms of skill set and geography for the full membership of the CSC. Given that each SO/AC will be identifying candidates separately, we're trying to avoid the scenario where the full membership of the CSC is from North America and Europe.
- ▶ The GNSO and ccNSO need to review and approve the full membership of the CSC and no process has been agreed to do this. One possible option is that the Selection Committee review the full membership and make a recommendation to the Council for adoption. The Selection Committee could liaise with the ccNSO beforehand and work through any potential issues.
- ▶ Most of the process has been developed in accordance with the CSC Charter and the Charter does not address what would happen in the event that the ccNSO and GNSO disagreed on the full membership, so this is something else you might want to consider.

CSC Draft Timeline

