

21 May 2025

RE: Request for Appointment of Members, Liaisons and Alternates to the Customer Standing Committee

To:

Alejandra Reynoso, Chair, Country Code Names Supporting Organization (ccNSO) Council  
Beth Bacon, Chair, Registries Stakeholder Group (RySG)  
Gregory DiBiase, Chair, Generic Names Supporting Organization (GNSO) Council  
Hans Petter Holen, Chair, Address Supporting Organization (ASO)  
Jonathan Zuck, Chair, At-Large Advisory Committee (ALAC)

Dear Chairs,

As of 30 September 2025, the following members and liaisons of the [Customer Standing Committee](#) (CSC) will complete their term:

**Frederico Neves, member**

Appointing Organization: ccNSO  
Term: 2023 – 2025

**Dmitry Burkov, member**

Appointing Organization: RySG  
Term: 2023 – 2025

**Holly Raiche, liaison**

Appointing Organization: ALAC  
Term: 2023 – 2025

**Milton Mueller, liaison**

Appointing Organization: GNSO (Non-Registry)  
Term: 2023 - 2025

In addition, each of the appointing organizations may appoint one alternate to ensure the CSC attendance requirements are met. If an appointee (member or liaison) is not able to be present at a meeting and has informed the alternate and the CSC chair accordingly, an alternate may take on the role of the appointee (member or liaison). The following alternates will complete their term on 30 September 2025:

**Ejikeme Egbuogu, alternate**

Appointing Organization: ALAC  
Term: 2023 – 2025

**Erwin Lansing, alternate**

Appointing Organization: ccNSO

Term: 2024 – 2025

**Gordon Dick, alternate**

Appointing Organization: RySG

Term: 2024 - 2025

**John Gbadamosi, alternate**

Appointing Organization: GNSO (Non-Registry)

Term: 2023 – 2025

**Other current vacant optional seats:**

**ASO** liaison seat (1) and alternate seat (1)

Please initiate your respective group's processes to appoint members, liaisons, and alternates to these seats. Liaison and alternate appointments are optional (albeit strongly encouraged).

CSC appointments will be for a two-year period with the option to renew for up to two additional two-year terms. Participation in the CSC is voluntary. The CSC is expected to perform most of its work telephonically and via email.

Candidates should review the [CSC Candidates Qualification Requirements](#) for details about candidate selection and the [CSC Charter](#) to understand the scope of the requirements and duties. The [CSC onboarding deck](#) may also be a helpful resource. As noted in the Charter, all candidates are required to submit an Expression of Interest (template attached) and should also include a resume or biography in support of their Expression of Interest.

Please notify ICANN org of your member, liaison, and alternate appointments, or your decision not to appoint anyone by **Friday 1 August 2025** at [csc-eoi@icann.org](mailto:csc-eoi@icann.org). A timeline of key activities and dates in the overall appointment process is below.

**CSC Elections Timeline 2025**

- **By 26 May:** ICANN org sends the request for appointment of members, liaisons, and alternates to the Customer Standing Committee to the appointing Chairs.
  
- **By 1 August:** Appointing organizations select members, liaisons, and alternates in accordance with their own internal processes.
  - All candidates are required to submit an expression of interest to the appointing organization.
  - The ccNSO and RySG should consult prior to finalizing the selection of members.

- Appointing organizations notify ICANN org of member, liaison, and alternate appointments, or decision to not appoint the optional roles. Notifications should be sent to [csc-eoi@icann.org](mailto:csc-eoi@icann.org).
- **By 5 August:** ICANN org submits new CSC slate to the ccNSO and GNSO for approval.
- **By 25 September:** ccNSO and GNSO notify ICANN org of approved slate.
- **By 26 September:** ICANN org notifies CSC of new member, liaison, and alternate appointments.
- **1 October:** New member, liaison, and alternate terms begin.

If you have questions or need additional information, please do not hesitate to contact me.

Sincerely,

Jennifer Bryce

Project Manager, Office of the Chief Technology Officer (OCTO)

ICANN org

CC:

John Crain, Senior Vice President & Chief Technology Officer, ICANN org

Kim Davies, Vice President, IANA Services & President, PTI

Reda Josifi, Project Manager, ICANN org

Bart Boswinkel, Vice President, Policy Development & ccNSO Relations, ICANN org

Carlos Reyes, Senior Policy Director, Community Operations and Programs, ICANN org

Heidi Ullrich, Vice President, Policy Development & ALAC Relations, ICANN org

Steve Chan, Vice President, Policy Development & GNSO Relations, ICANN org

Mary Wong, Vice President, Strategic Policy Management, ICANN org